

JULY 31, 2019

Product Lifecycle Notice: End of Life

FGR2-PE Series, FGR2-CP Series



FreeWave will be discontinuing the FGR2 Plus series of radios and the FGR2 Cathodic Protection radios due to a number of factors including a lack of availability of key components. These products will remain available through July 31, 2020.

We recognize there are many FGR2-P/PE networks currently deployed which are expected to continue operation for many years to come. FreeWave's mission is to deliver the highest level of customer service at each stage of a product's lifecycle, including its end-of-life. We welcome the opportunity to work with you to determine the best path forward for these networks. With the recent launch of the ZumLink Z9-P2 and Z9-PE2 radios, FreeWave can offer an enhanced radio platform which meets the needs of existing FGR2-PE applications with the benefits of increased network speed, edge intelligence, and much more. The Z9 family is not backwards compatible with the FGR2-PE radios, however.

To allow customers time to plan for the future of their networks, FreeWave intends to keep the above radio models available for 12 months following this notice, in accordance with FreeWave's Lifecycle Policy. In the event of extreme unexpected demand, FreeWave may limit the number of radios available per customer to ensure general product availability for the full 12 months. After July 31, 2020, new FGR2-P/PE and FGR2-CP radios will no longer be available. Product warranties will be honored in full, and FreeWave reserves the right to repair or replace units under warranty at our discretion. Orders placed through July 31, 2020 can have delivery scheduled through December 31, 2020.

FreeWave remains committed to its customers as it has for 26 years. While we recognize that this decision may cause an inconvenience for some customers, we are confident that a sustainable long-term solution that does not require a rip-and-replace approach is available for all existing networks.

If you have any questions regarding the FGR2-P/PE, FGR2-CP, or FreeWave's Lifecycle Policy, please reach out to your FreeWave Regional Sales Manager or email us at support@freewave.com.

FreeWave is announcing the End of Life for the following models, including all configurations:

- FGR2-PE-U
- FGR2-P-U
- FGR2-P
- FGR2-CP
- FGR2-CP-S