GXM Wireless Data Transceivers

GXM-T14
GXM-T24
GXM-MR-R
GXM-MR-T

Covering Firmware v9.7.9

User Manual and Reference Guide

Part Number: LUM0031AA
Revision: F
Last Updated: 08/09/2013

Safety Information

Warning! ***Do not*** remove or insert diagnostics cable while circuit is live.

Warranty

FreeWave Technologies, Inc. warrants your FreeWave® Wireless Data Transceiver against defects in materials and manufacturing for a period of two years from the date of shipment, depending on model number. In the event of a Product failure due to materials or workmanship, FreeWave will, at its discretion, repair or replace the Product. For evaluation of Warranty coverage, return the Product to FreeWave upon receiving a Return Material Authorization (RMA).

In no event will FreeWave Technologies, Inc., its suppliers, or its licensors be liable for any damages arising from the use of or inability to use this Product. This includes business interruption, loss of business information, or other loss which may arise from the use of this Product. OEM customer's warranty periods can vary.

Warranty Policy will **not apply** in the following circumstances:

1. If Product repair, adjustments, or parts replacements are required due to accident, neglect, or undue physical, electrical, or electromagnetic stress.
2. If Product is used outside of FreeWave specifications as stated in the Product's data sheet.
3. If Product has been modified, repaired, or altered by Customer unless FreeWave specifically authorized such alterations in each instance in writing. This includes the addition of conformal coating.

Special Rate Replacement Option

A special rate replacement option is offered to non-warranty returns or upgrades. The option to purchase the replacement unit at this special rate is only valid for that RMA. The special replacement rate option expires if not exercised within 30 days of final disposition of RMA.

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UL Notifications

Models GXM-T14, GXM-T24, GXM-MR-T, and GXM-MR-R are suitable for use in Class 1, Division 2, Groups A, B, C, and D or non-hazardous locations only. Do not connect or disconnect any connectors while the circuit is live unless the area is known to be non-hazardous.

Warning! EXPLOSION HAZARD - SUBSTITUTION OF COMPONENTS MAY IMPAIR SUITABILITY FOR CLASS 1, DIVISION 2.

Warning! DO NOT REMOVE OR INSERT THE DIAGNOSTICS CABLE WHILE THE CIRCUIT IS LIVE.

Input voltage for the GXM-T14 and GXM-T24 is +3.3 to +5.0 VDC. Input voltage for the GXM-MR-T and GXM-MR-R models is +6.5 to +30 VDC.

Important: Input power shall be derived from a single Class 2 power source.

FCC Notifications

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: 1) This device may not cause harmful interference and 2) this device must accept any interference received, including interference that may cause undesired operation.

The content of this guide covers FreeWave Technologies, Inc. models sold under FCC ID: KNY-715712152112.

All models sold under the FCC ID(s) listed above must be installed professionally and are only approved for use when installed in devices produced by FreeWave Technologies or third party OEMs with the express written approval of FreeWave Technologies, Inc. Changes or modifications should not be made to the device.

Warning! The transceivers covered in this guide have a maximum transmitted output power of 500 mW. The antennas used must provide a separation distance of at least 20 cm from all persons and must not be co-located or operate in conjunction with any other antenna or transmitter.

The models described in this guide must be installed in a NEMA enclosure. When any FreeWave Technologies, Inc. module is placed inside an enclosure, a label must be placed on the outside of the enclosure. The label must include the text "Contains FCC ID: KNY-715712152112."

IC Notifications

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Ce dispositif est conforme aux normes permis-exemptes du Canada RSS d'industrie. L'opération est sujette aux deux conditions suivantes : (1) ce dispositif peut ne pas causer l'interférence, et (2) ce dispositif doit accepter n'importe quelle interférence, y compris l'interférence qui peut causer le fonctionnement peu désiré du dispositif.

Table Of Contents

Preface

This document includes the following regarding the FreeWave GXM:

- A basic introduction to the transceiver and how to determine the mode you want to run it in.
- Examples of how FreeWave transceivers can exist in a network with other transceivers.
- How to access the setup parameters available on the transceiver.
- Basic transceiver programming and setup information that applies to all network types.
- Considerations and quick starts for your network design, including charts of LED displays.
- Details about defining a MultiPoint network including the use of subnet IDs to route information through the network.
- Steps to view statistics about a transceiver's performance.
- Pinouts and mechanical drawings.

For information about the firmware releases that apply to the transceiver, see Appendix A.

The contents of this document assumes that you have a basic understanding of Tool Suite and its components. For more information about using Tool Suite, see the *Tool Suite User Manual* available on the *User Manual and System Tools* CD or by selecting **File > Help** in the Tool Suite software.

Notational Conventions

This document uses the following notational conventions:

- **Bold** - Indicates items that you select, parameter settings, and parameter names.
- **Warning!** - Indicates a situation that may cause damage to the transceiver, data, or network.
- - Provides time saving or informative suggestions about using the product.

The term "radio" and "transceiver" are used throughout this manual to refer to the GXM.

Printing this Document

This document is set to print double-sided with a front cover and a back cover. If you are viewing this document online with a PDF viewer, you may see pages that are intentionally left blank to accommodate the double-sided printing.

Contacting FreeWave Technical Support

For up-to-date troubleshooting information, check the Support page at www.FreeWave.com.

FreeWave provides technical support Monday through Friday, 7:30 AM to 5:30 PM Mountain Time (GMT -7). Call toll-free at 1.866.923.6168, within Colorado call 303.381.9200, or contact us through email at moreinfo@freewave.com.

Documentation Feedback

Send comments or questions about this document's content to techpubs@freewave.com. Include the title of the document or the document's part number and revision letter (found in the footer) in your email.

Additional Information

For information about installing transceivers, see the *2.4 GHz Wireless Transceivers Installation Guide*.

This guide covers settings and configurations that apply to GXM series transceivers. Some transceiver models have specific settings and configurations that apply to only that model. For information about a specific model or additional information about using the transceivers in your network, see the addendums and application notes listed below.

- *Cathodic Protection User Manual Addendum*
- *Application note #5412: Synchronizing Collocated Masters (Multi-Master Sync Mode)*
- Application note #5476: *Mode 6*
- Application note: #5437: *DTR to CTS Line Alarm Feature*
- Application note #5457: *Local Mode*

For information about installing your transceivers, see the *2.4 GHz Wireless Modem Installation Guide*

All FreeWave documentation is available on the *User Manual and System Tools CD* and at www.FreeWave.com.

Chapter 1: Introduction

FreeWave transceivers operate in virtually any environment where data communications occur. The transceivers act as data transmission devices, duplicating data in either Point-to-Point or Point-To-MultiPoint mode.

The GX family is a collection of 2.4 GHz global transceivers and includes the following:

- **GX-C** - Provides performance, reliability, and quality in a globally available spectrum and is backward compatible with the I2 and IM transceivers. For more information about the GX-C, see the *GX Serial Wireless Data Transceivers User Manual* (part number LUM0034AA).
- **GX-CE** - Provides the same performance and features as the GX-C, but in a ruggedized enclosure. For more information about the GX-C, see the *GX Serial Wireless Data Transceivers User Manual*

(part number LUM0034AA).

- **GX-CP** - Cathodic Protection remote monitoring transceiver is a multipurpose, spread spectrum, board-level product with specific inputs and outputs for monitoring and reporting operational values on pipelines, tanks, structures, and other facilities or structures and any other metallic subject to environmental corrosion. For information about the GX-CP, see the *Cathodic Protection User Manual Addendum* (part number LAD0014AA).
- **GXM** - 1.4" x 2" size, the GXM is a drop-in replacement for the MM2, is backward compatible with the I2 and IM series of transceivers, and is ideally suited for OEM embedded applications. This manual contains user and reference information for the GXM.
- **GXM-MR** - A board-level, RS232/485/422 transceiver that provides outstanding performance and versatility in a small footprint that is ideal for internally mounted applications. This manual contains user and reference information for the GXM-MR.

Choosing a Location for the Transceiver

Placement of the FreeWave transceiver is likely to have a significant impact on its performance. The key to the overall robustness of the RF link is the height of the antenna. When using an external antenna, placement of that antenna is critical to a solid data link. Other antennas in close proximity are a potential source of interference; use the Radio Statistics to help identify potential problems. In general, FreeWave units with a higher antenna placement will have a better communications link. In practice, the transceiver should be placed away from computers, telephones, answering machines, and other similar devices. FreeWave Technologies, Inc. offers directional and Omni directional antennas with cable lengths ranging from 3 to 200 feet.

The Show Radio Statistics page is found in option 4 in the main terminal menu or in the Diagnostic information in Tool Suite. An adjustment as little as 2 feet in antenna placement may resolve some noise issues.

Choosing Point-to-Point or Point-to-MultiPoint Operation

A Point-to-Point network is best suited when your network consists of one Master and one Slave transceiver. You can add up to four Repeaters to extend the reach of the network.

Important: Adding a Repeater to a network cuts the network throughput by 50%.

In a Point-to-MultiPoint network (also referred to as MultiPoint network) the Master transceiver is able to simultaneously communicate with numerous Slave transceivers. In its simplest form, a MultiPoint network functions with the Master broadcasting its messages to all Slave transceivers. If requested by the Master, the Slave transceivers respond to the Master when given data by the device connected to the data port. This response depends on your setup. You can extend the reach of the network with as many Repeaters as is required. Adding Repeaters to a network cuts the throughput by half.

It is important to note the differences between Point-to-Point and MultiPoint networks. In a Point-to-Point network all packets are acknowledged, whether sent from the Master to the Slave or from the Slave to the Master. In a MultiPoint network, you determine the number of times outbound packets from the Master or Repeater to the Slave or other Repeaters are sent. The receiving transceiver, Slave or Repeater, accepts the first packet received that passes the 32 bit CRC. However, the packet is not acknowledged. On the return trip to the Master, all packets sent are acknowledged or retransmitted until they are acknowledged. Therefore, the return link in a MultiPoint network is generally very robust.

Traditionally, a MultiPoint network is used in applications where data is collected from many instruments and reported back to one central site. The architecture of such a network is different from Point-to-Point applications. The following parameters influence the number of transceivers that can exist in a MultiPoint network:

1. Data block size. The longer the data blocks, the fewer number of deployed Slave transceivers can exist in the network.
2. Baud rate. The data rate between the transceiver and the device to which it is connected could limit the amount of data and the number of transceivers that can exist in a network
3. The amount of contention between Slave transceivers. Polled Slave transceivers versus timed Slave transceivers.
4. Repeater Use. Using the **Repeater** setting in a Point-to-Point or MultiPoint network decreases overall network capacity by 50%.

For example, if the network polls once a day to retrieve sparse data, several hundred Slave transceivers could be configured to a single Master. However, if each Slave transmits larger amounts of data or data more frequently, fewer Slave transceivers can link to the Master while receiving the same network performance. When larger amounts of data are sent more frequently, the overall network bandwidth is closer to capacity with fewer Slave transceivers.

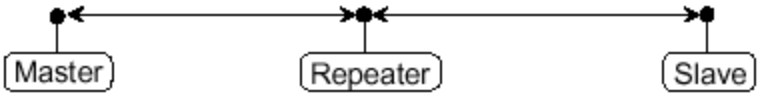
Data Communication Link Examples

FreeWave transceivers' versatility allows data links to be established using a variety of different configurations.

The example below shows the most common and straight forward link; a Master communicating to a Slave in a Point-to-Point link.

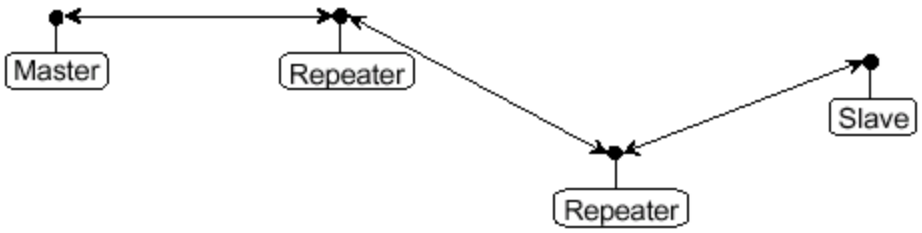
The example below shows how a link using a Repeater. The Repeater may be located on a hilltop or other elevated structure enhancing the link from the Master to the Slave. In this configuration, it may be desirable to use an external Omni directional antenna at the Repeater. A Yagi antenna may be used at both the Master and Slave transceivers.

Adding a Repeater to a network cuts the network throughput by 50%.

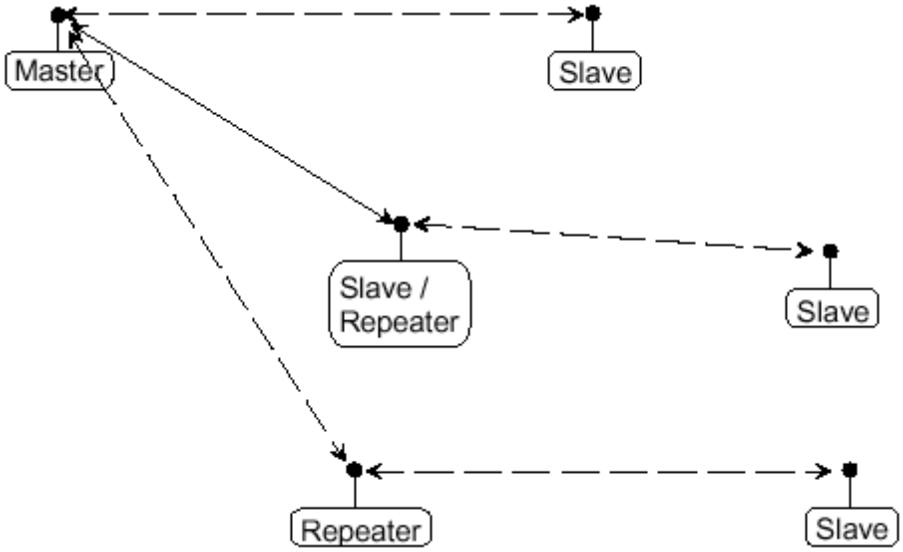


The example below shows a link with two Repeaters between the Master and Slave. With two Repeaters there is more flexibility in getting around obstacles and greater total range is possible. Again, it may be desirable to use external Omni-directional antennas with the Repeaters, and attaching a Yagi antenna to the Master and Slave transceiver to increase the range of the link.

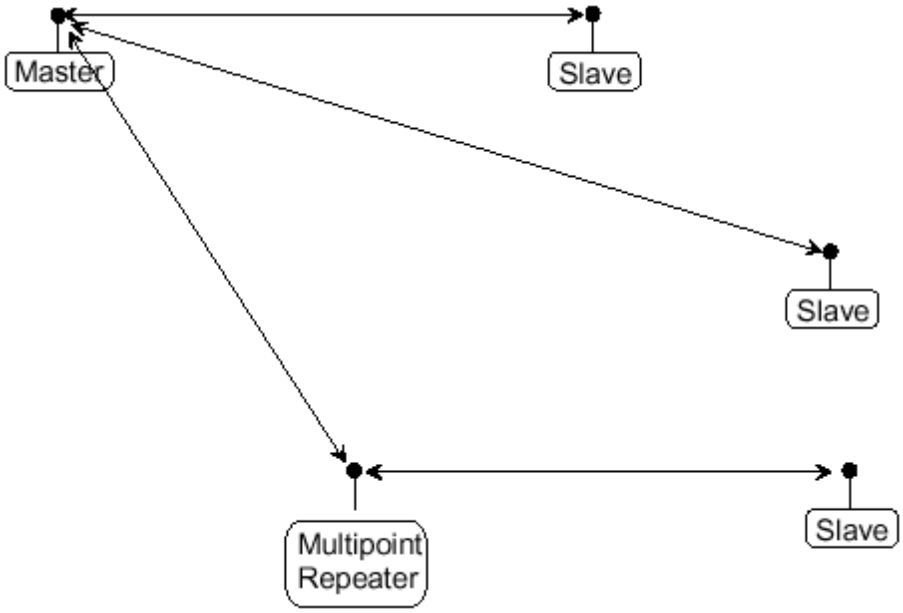
When two Repeaters are used no further degradation in the RF throughput of the link is experienced.



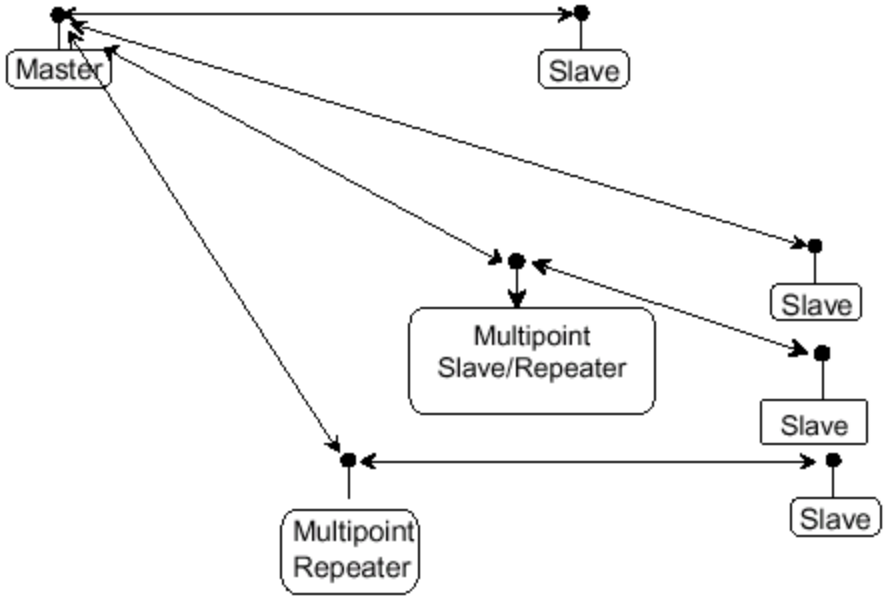
The example below shows a configuration where a Master transceiver routinely calls a number of Slave transceivers at different times. The Master transceiver is communicating with a transceiver designated as a Slave/Repeater that is connected to a remote device. Since this device is placed in an elevated location, the transceiver may also be used as a Repeater when it is not used as a Slave. At any time the Master may call any of the Slave transceivers, establish a connection, and send and receive data.



The next example illustrates a standard Point-to-Multipoint network. From the Master, any data is broadcast to all three Slave transceivers, one of which receives it through a Multipoint Repeater. The data is in turn sent out of the serial port of each of the three Slave transceivers. The end device should be configured to interpret the serial message and act on it if necessary.



The last example is a Point-to-Multipoint network that uses one of the sites as a Slave/Repeater. This network functions in the same manner as a standard Multipoint network with Repeaters. However, the number of transceivers may be reduced with the use of the Multipoint Slave/Repeater feature.



Identifying Your Transceiver Model

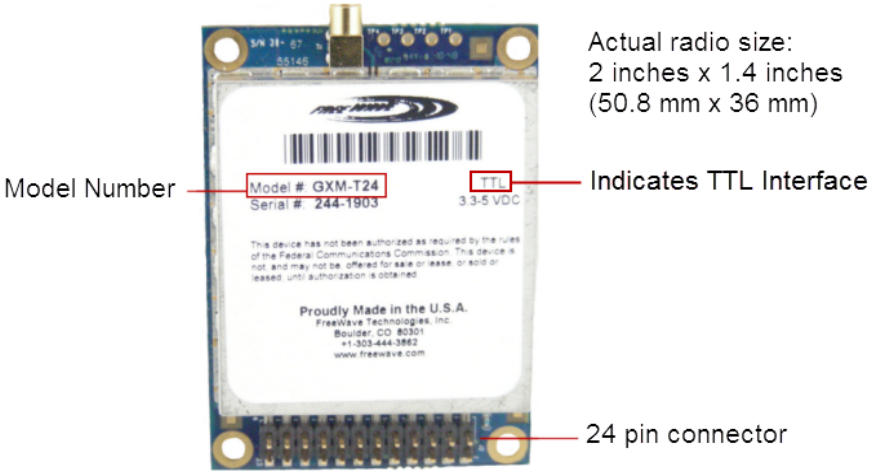
This manual covers the configuration settings for the GXM-T14, GXM-T24, GXM-MR-R, and GXM-MR-T models. There are slight differences in some of the settings for each model, and important differences in the power requirements between models. Each of these differences is described in detail where they apply throughout this manual.

To identify your transceiver model, look at the following components:

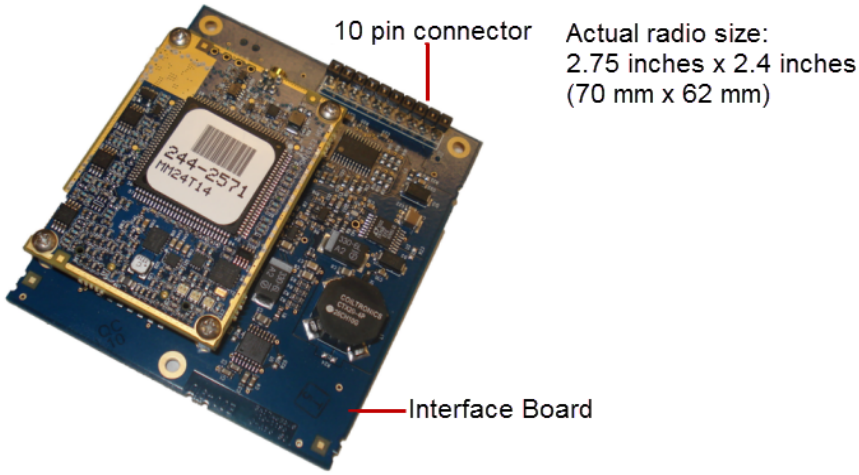
- **Model number on the label** - The model number is printed on the FreeWave label on the transceiver.
- **Connector** - The serial connector on the transceiver helps to identify the model you have.
  - If the connector has 24 pins, your radio is a GXM-T24.
  - If the connector has 14 pins, your radio is a GXM-T14.
  - If the connector has 10 pins, your radio is a GXM-MR-R or GXM-MR-T.
- **Radio size** - The GXM-T14 and GXM-T24 are the smaller of the two radios, at 2 inches x 1.4 inches (50.8 mm x 36 mm).

  The GXM-MR-R and GXM-MR-T models are larger, at 2.75 inches x 2.4 inches (70 mm x 62 mm). The GXM-MR-R and GXM-MR-T models have a larger interface board (see below).

The following radio is a GXM-T24 (the image is not to scale):



The following radio is a GXM-MR-T, without its label (image is not to scale):



Finding the Product Serial Number

Each FreeWave transceiver is assigned a unique serial number. If you need to contact FreeWave Technical Support, you will be asked for the serial number on the transceiver you are calling about.

The serial number is three digits, followed by a hyphen and four digits, for example 111-1111, and is printed on the FreeWave label on the transceiver. The example below is for a GXM model; however, the serial number information will be in the same location on different models.

* Sample lable for GXM-T24 model. The label on your radio contains the correct model number and may contain addition information including regulatory IDs.

On transceivers that are not in an enclosure, you can also find the serial number printed on a label on the back (the flat, smooth side) of the transceiver. This label is in larger print.

Powering the Transceiver

To provide power to the transceiver, connect it to a positive power supply with +3.3 to +5.0 VDC for GXM-T14 and GXM-T24 models, and +6.5 to +30.0 VDC for GXM-MR-R and GXM-MR-T Models.

Using a dedicated power supply line is preferred. The power supply you use must provide more current than the amount of current drain listed in the specifications for the product and voltage you are using. For example, if you are using +12.0 VDC, the power supply must provide above the drain that is required for transmit as listed in the specifications.

If the power supply line runs outside the enclosure, use electrostatic discharge (ESD) protectors to protect the transceiver from electric shock, and transient voltage suppressors (TVS) to protect from an over-voltage

situation. Using both helps enhances reliable operation and can be purchased at most electronic supply stores.

Configuration Tool Options

Note: The terms modem and transceiver are used interchangeably in this document and in the text within the setup tools. While the words have different meanings, the two terms should be treated as one and the same when referring to FreeWave products.

When the transceiver is in Setup mode, you can use the following setup tools to configure the settings on the transceiver:

- **Tool Suite** - Tool Suite is the newest configuration software and replaces EZConfig, and is the recommended method for programming your transceivers.

  It provides a group of tools for configuring the devices in your network and for monitoring your network's performance. Using the Configuration application within Tool Suite, you can program changes to your transceiver's settings. Tool Suite is available on the *User Manual and System Tools* CD and is also available for download from www.FreeWave.com.

  For more information about using Tool Suite, see the *Tool Suite User Manual* available on the *User Manual and System Tools* CD or by selecting **File > Help** in the Tool Suite software.

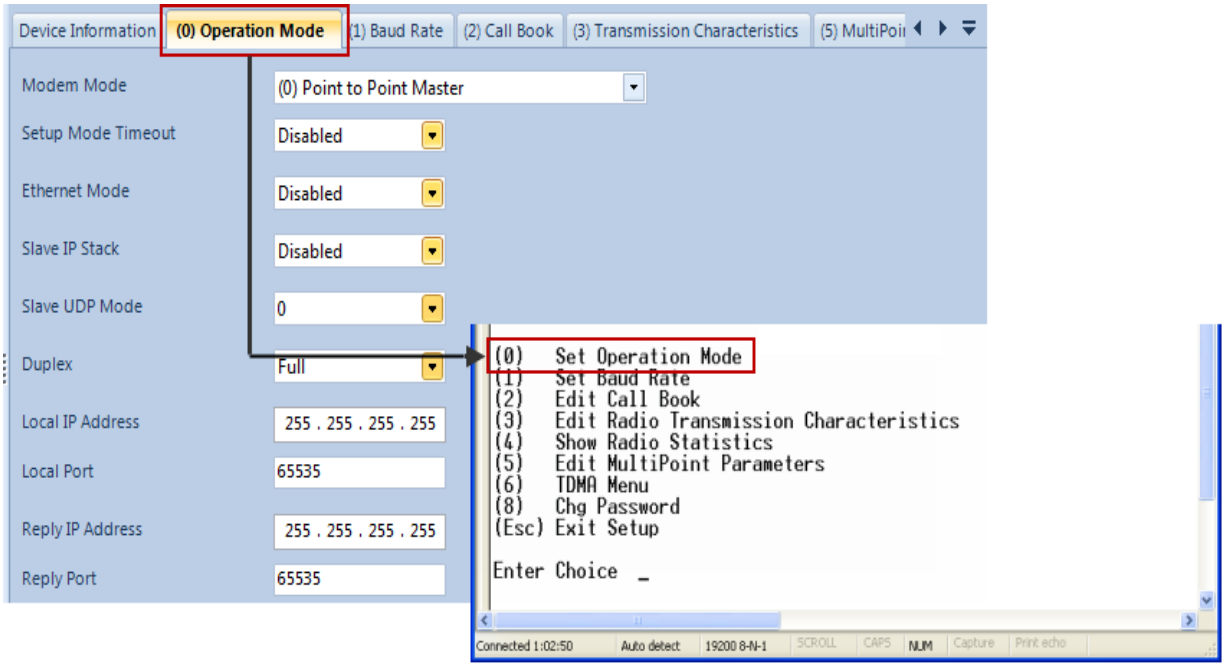
- **Terminal Emulator** - A terminal emulator program, such as HyperTerminal or Tera Term, offers many of the same configuration options that are available in the Configuration application in Tool Suite. Terminal emulators vary in cost, and several are downloadable free of charge. If you run versions of the Windows operating system prior to Windows 7, HyperTerminal is included in the operating system installation. However, if you are running Windows 7 or newer, HyperTerminal is no longer available.

  You can use the terminal emulator program of your choice to program the transceiver. The Setup Terminal application within Tool Suite provides the same interface that is available using a terminal emulator.

You can also still use EZConfig to program your older transceiver models; however, Tool Suite is the recommended programming option. Newer transceiver models and newer firmware versions are not available in EZConfig.

Tool Suite and Terminal Emulators

If you are using a terminal emulator, the tabs for a device in Tool Suite mirror the Setup main menu selections. For example, option **0** from the Setup main menu in the terminal menu setup is **Set Operation Mode**. The corresponding configuration tab for the device in Tool Suite is **(0) Operation Mode**.



Tip You can also use the Setup Terminal application within Tool Suite to use and view the terminal menus. It displays the same menus and provides the same programming settings as you see using a terminal emulator.

Throughout this document, if the setup procedure in the terminal emulator is different than the procedure in Tool Suite, the terminal instructions are also included.

Transceiver Setup Mode

To read the current settings from or to program a transceiver, the transceiver must be in Setup mode. When a transceiver is in Setup mode, all three LEDs display solid green . See the sections below for details about how to access the transceiver's Setup mode using Tool Suite or the terminal interface.

Note: OEM boards may also enter Setup when Pin 2 on a 10-pin connector or Pin 8 on a 24-pin connector is grounded, or using a break command. For more information about the break command, see "Use Break to Access Setup" on page 21.

The **Setup Port** parameter in the Baud Rate tab determines whether the main data port or the diagnostics port is used to access the setup parameters for the transceiver. For more information, see "Setup Port" on page 20.

Using the **Setup Mode Timeout** parameter in the Operation Mode tab, you can set the transceiver to exit Setup Mode automatically. When the setting is enabled, if the transceiver has not received any menu selections or programming information within 5 seconds, it exits Setup and resumes its previous mode.

For Setup mode troubleshooting information, see "Troubleshooting " on page 75.

Using Tool Suite to Connect to and Program Transceivers

To read and program a transceiver using Tool Suite, you need to connect the transceiver to a computer that runs the Tool Suite software. You can also use Tool Suite to set up a template version of a transceiver. Templates include settings that apply to more than one transceiver in your network. For more information about using templates, see the *Tool Suite User Manual* available from the **File > Help** menu within the application.

1. Connect a serial or diagnostic cable between the computer or laptop and the transceiver.

   Using a diagnostic cable and the diagnostic port is recommended.

2. Connect the power supply to the transceiver and the power source and turn on the transceiver.
3. With the transceiver connected to the computer in Tool Suite, click **Configuration** in the Application pane to display the Configuration application.
4. Ensure the correct port is selected in the **Com Port** field in the Configuration ribbon.
5. Place the transceiver in Setup mode. Briefly short Pin 2 of the 14-pin connector or Pin 8 of the 24-pin connector on the FreeWave transceiver to ground.

   All three LEDs on the transceiver light green and stay green as long as the transceiver is in Setup mode.

6. Click **Read Radio** in the Configuration ribbon to read the transceiver's current settings.
7. Make the necessary parameter changes and do one of the following to send the changes to the transceiver:
   - To send only the parameters you have changed, within the Configuration application in the Network Title ribbon, click **Quick**. This option is only available if you clicked **Read Radio** and are not sending parameter settings from a template to the transceiver.
   - To send all the settings for all parameters, within the Configuration application in the Network Title ribbon, click **All**.
   - To set a device back to its factory default settings, within the Configuration application in the Network Title ribbon, click **Default**.

For more information about using Tool Suite, see the *Tool Suite User Manual* available on the *User Manual and System Tools* CD or by selecting **File > Help** in the Tool Suite software.

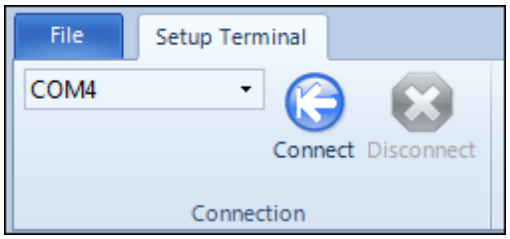
Accessing the Setup Menu Using a Terminal Emulator

Use a terminal emulator of your choice to access the Setup menu. For any terminal emulator application, plug the serial cable into a COM port on the transceiver, open a session, and ensure that the port settings are set to the following for a proper connection to the transceiver:

Port Setting	Select
Bits per second	19200
Data Bits	8
Parity	None
Stop Bits	1
Flow Control	None

The following instructions describe how to access the transceiver's Setup menu using the Setup Terminal application within Tool Suite. Setup Terminal contains the port settings above, by default. For more information about using Tool Suite, see the *Tool Suite User Manual* available on the *User Manual and System Tools* CD or by selecting **File > Help** in the Tool Suite software.

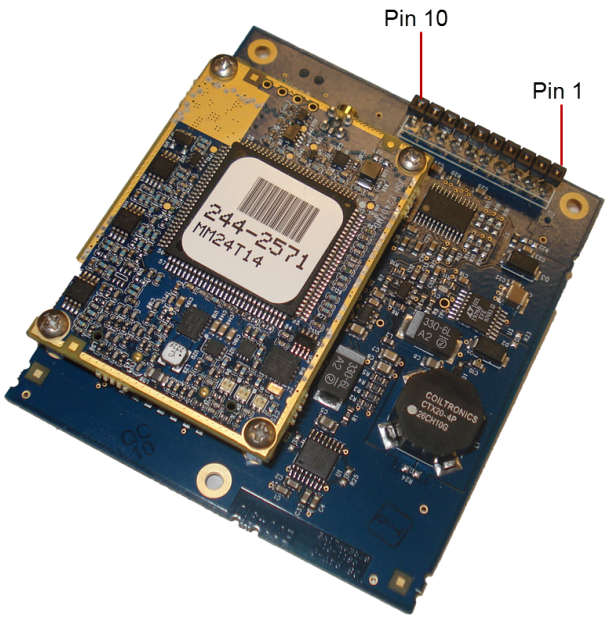
1. Plug a serial cable into the COM 1 port on the transceiver, connect the cable to a COM port on the computer running Tool Suite, and connect the transceiver to a power source.
2. Open Tool Suite and select Setup Terminal in the Applications pane.
3. From the drop-down list at the top left of the window, select the COM port on the computer to which the transceiver is connected.



4. Click **Connect**.
5. If you are using a GXM-T14 or GXM-T24, to connect HyperTerminal to the transceiver, briefly short Pin 2 of the 14-pin I/O port or Pin 8 of the 24-pin I/O port on the FreeWave transceiver to ground. If connected to the diagnostics pins, type **U** (Capital 'U') to invoke the Setup menu.

   For pin location information, see "GXM-T14 Board-Level Pinout" on page 81 and "GXM-T24 Board-Level Pinout" on page 82.

   If you are using a GXM-MR-R or GXM-MR-T, short pins 2 & 4 (Brown to Black) on the 10 pin header next to the LEDs.



When Setup is invoked, the FreeWave Setup Main Menu displays in the HyperTerminal dialog box. All three LEDs on the transceiver light green and stay green as long as the transceiver is in Setup mode.

```
(0)   Set Operation Mode
(1)   Set Baud Rate
(2)   Edit Call Book
(3)   Edit Radio Transmission Characteristics
(4)   Show Radio Statistics
(5)   Edit MultiPoint Parameters
(6)   TDMA Menu
(8)   Chg Password
(Esc) Exit Setup

Enter Choice  _
```

As you navigate through the Setup menu and make changes to the parameters, the parameters are sent to the transceiver ***immediately***.

Connecting and Disconnecting from HyperTerminal

The HyperTerminal dialog box displays several icons in the toolbar. To reconnect to HyperTerminal, you need to disconnect your current session. Click the **Disconnect** icon, and then click the **Call** icon to reconnect. If the settings have not been saved they must be re-selected when HyperTerminal reconnects to the transceiver.

Troubleshooting HyperTerminal

The following are some common issues encountered while using HyperTerminal as the terminal emulator. The steps to resolve the issue are specific to the HyperTerminal interface, however, you can use similar steps when troubleshooting other terminal emulators.

Important: When a change is made to the HyperTerminal settings in an open terminal session, the connection must be disconnected then reconnected before the settings take effect.

Nothing displays on the screen after shorting the Interrupt pin (Pin 2 on the 14-pin connector, pin 8 on the 24-pin connector) on the transceiver to ground.

This error usually indicates one of two things; either the wrong COM port is selected or a null modem cable is being used. Follow the steps below to change the COM port.

1. Click the **Disconnect** icon.
2. From the **File** menu, select **Properties**.
3. Click the **Connect To** tab and verify that the correct COM port is selected.
4. Click **OK** to close the Properties dialog box.
5. Click the **Call** icon.
6. Return the transceiver to Setup mode. The Setup menu screen displays.

In addition, if the transceiver has been previously configured, you could be using the wrong port to access the Setup menu. For more information, see "Setup Port" on page 20.Try connecting to the other port.

Unrecognizable characters displays on the screen after shorting the Interrupt pin (Pin 2 on the 14-pin connector, Pin 8 on the 24-pin connector) to ground.

Unrecognizable characters usually indicates a Baud Rate problem. Follow the steps below to change the Baud Rate. Unrecognizable characters before grounding the pin indicates Diagnostics is enabled and the terminal emulator is connected to the Diagnostics pins.

1. Click the **Disconnect** icon.
2. From the **File** menu, select **Properties**.
3. Click **Configure**, change the following and click **OK**:
   - **Baud Rate** to **19200**
   - **Data Bits** to **8**
   - **Parity** to **None**
   - **Stop Bits** to **1**
   - **Flow Control** to **1**
4. Click **OK** to close the Properties dialog box.
5. Click the **Call** icon.
6. Return the transceiver to Setup mode. The Setup menu screen displays.

The Setup menu displays on the screen, but nothing happens when keys on the keyboard are pressed.

This error usually indicates flow control is turned on in a three-wire connection (Rx, Tx, and Gnd). Follow the steps below if the connection uses a three-wire connection.

1. Click the **Disconnect** icon.
2. From the **File** menu, select **Properties**.
3. Click **Configure**, change the **Flow Control** to **None**, and click **OK**.
4. Click **OK** to close the Properties dialog box.
5. Click the **Call** icon.
6. Return the transceiver to Setup mode. The Setup menu screen displays.

A connection exists, the terminal emulator is receiving data, and some data is correct, but the remaining data is in unrecognizable characters.

This error usually indicates a parity mismatch. To resolve this issue, ensure that the parity of the transceiver and the parity of HyperTerminal are set the same. HyperTerminal's parity settings are under the Properties menu. The FreeWave transceiver parity is found under the Baud Rate menu in the Setup menu.

1. Within HyperTerminal, click the **Disconnect** icon.
2. From the **File** menu, select **Properties**.
3. Click **Configure**, change the **Parity** to **None**, and click **OK**.

4. Click **OK** button to close the Properties dialog box.
5. Click the **Call** icon.
6. Return the transceiver to Setup mode. The Setup menu screen displays.

Upgrading Transceivers to the Latest Firmware

If Tool Suite is connected to a transceiver, and a new version of the firmware is available for that transceiver model, an indication displays within the Configuration application's Device Information tab. You can use Tool Suite to upgrade firmware on a serial transceiver that is connected directly to the computer using the diagnostic cable. You cannot complete an over-the-air upgrade using Tool Suite.

Note: If you are using a USB-to-serial converter cable, a firmware upgrade can take a long time to complete. FreeWave recommends using USB-to-serial cables that include the FTDI Chip Set to shorten the upgrade time. This inclusion is listed on the cable's packaging.

For more information about using Tool Suite, see the *Tool Suite User Manual* available on the *User Manual and System Tools* CD or by selecting **File > Help** in the Tool Suite software.

Use the steps below to upgrade a transceiver to the latest firmware:

1. With the transceiver connected to your computer through the COM port, open Tool Suite and click **Configuration** in the Applications pane to display the Configuration application.
2. Click **Upgrade Radio** in the Firmware section of the Configuration ribbon.
3. Click **Yes** at the prompt to proceed or **No** to cancel without installing the new firmware.

   Tool Suite identifies and displays the firmware version that is loaded on the connected device and displays the latest version of firmware available for that model.
4. Click **Yes** to proceed with the upgrade, or **No** to exit.

   The system displays the progress of the firmware upgrade. After the firmware upgrade is complete, a message displays that the firmware upgrade was successful.

Chapter 2: Basic Transceiver Programming and Setup

As you set up your network, whether it be a Point-to-MultiPoint network or a Point-to-Point network, the process for setting up and programming a transceiver is the same. This chapter describes the following aspects of programming and setting up a transceiver:

- Setting the transceiver's role in the network and the network type. .
- Entering parameters that establish communication with the instrument or computer to which the transceiver is connected.
- Establishing communication with other transceivers in the network.
- Setting RF transmission characteristics.

Setting the Transceiver's Role in the Network and the Network Type

Networks consist of a Master transceiver and any number of other components including Repeaters, Slave transceivers, and transceiver's that act as both a Slave and a Repeater. The first parameter to set in a transceiver is its Operation Mode or Modem Mode. The mode tells the transceiver what network type it is in (Point-to-Point or Point-to-MultiPoint) and what role it plays, Master, Slave, or Repeater, in that network.

Note: The network type must match for all transceivers in a network. For example, if you are configuring a Point-to-MultiPoint network, ensure the **Modem Mode** selection for transceivers in the network starts with Point-to-MultiPoint.

In a Point-to-Point configuration, Master or Slave mode may be used on either end of the link without performance degradation. When setting up the transceiver, remember that the settings on the Master control a

number of parameters. Therefore, deploying the Master on the communications end where it is easier to access is advised, but not necessary.

Set the Modem Mode in the Operation Mode tab, using the **Modem Mode** field. These settings are available in the Operation Mode menu in the terminal interface. Select from the following options:

Operation Mode	Description
Point-to-Point Master (0)	This mode designates the transceiver as the Master in Point-to-Point mode. The Master may call any or all Slaves designated in its Call Book. In Point-to-Point mode the Master determines the setting used for most of the transmission characteristics, regardless of the settings in the Slave and/or Repeaters. The settings not determined by the Master are: • **Transmit Power** • **Slave Security** • **Retry Time Out** • **Hop Table settings** A quick method of identifying a Master is to power the transceiver. Prior to establishing a link with a Slave, all three of the LEDs on the Master are solid red.
Point-to-Point Slave (1)	This mode designates the transceiver as a Slave in Point-to-Point mode. The Slave communicates with any Master in its Call Book—either directly or through up to four Repeaters. When functioning as a Slave, the Entry to Call feature in the transceiver's Call Book is not operational. Set the **Slave Security** parameter to **1** to bypass the Call Book in the Slave. For more information, see "Slave Security" on page 32.
Point–to-MultiPoint Master (2)	This mode designates the transceiver as a Master in MultiPoint mode. This mode allows one Master transceiver to communicate simultaneously with numerous Slaves and Repeaters. A Point-to-MultiPoint Master communicates only with other transceivers designated as Point-to-MultiPoint Slaves or Point-to-MultiPoint Repeaters.
Point-to-MultiPoint Slave (3)	This mode designates the transceiver as a Slave in MultiPoint mode. This mode allows the Slave to communicate with a MultiPoint Master. The Slave may communicate with its Master through one or more Repeaters.

Operation Mode	Description
Point-to-Point Slave/Repeater (4)	This mode designates the transceiver to act as *either* a Slave or Repeater—depending on the instructions from the Master. The transceiver cannot act as both a Slave and a Repeater at the same time. True Slave/Repeater functionality is only available in a MultiPoint mode. Adding a Repeater to a network cuts the network throughput by 50%. **Note:** Point-to-Point Slave/Repeaters have no security features. When a transceiver is designated a Point-to-Point Slave/Repeater, it allows any Master to use it as a Repeater.
Point-to-Point Repeater (5)	FreeWave allows the use of up to four Repeaters in a Point-to-Point communications link, significantly extending the operating range. When designated as a Repeater, a transceiver behaves as a pass-through link. All settings for the Call Book, baud rates, and transmission characteristics are disabled. A Repeater connects with any Master that calls it. The Repeater must be set up properly in the Master's Call Book. Adding a Repeater to a network cuts the network throughput by 50%.
Point-to-Point Slave/Master Switchable (6)	Mode 6 allows the transceiver to be controlled entirely through software commands. A number of key parameters in the FreeWave user interface may be changed either directly with a program such as Windows Terminal or through the use of script files. Additionally, when the **Point-to-Point Slave/Master Switchable** option is selected and the transceiver is not calling a Slave, it functions as a Slave and accepts any appropriate calls from other transceivers. For more information, see application note #5476, *Mode 6*.
Point-to-MultiPoint Repeater (7)	This option allows the transceiver to operate as a Repeater in a MultiPoint network. You can have as many Repeaters as necessary in a MultiPoint network. If the Repeater is to act as a Slave/Repeater, also set the **Slave Repeater** parameter in the MultiPoint Parameters tab to **Enabled**. Adding a Repeater to a network cuts the network throughput by 50%.
Mirrorbit Master (A)	Mirrorbit Master and Mirrorbit Slave mode are currently not supported.
Mirrorbit Slave (B)	
Ethernet Options (F)	This menu is needed for Ethernet transceivers only. Although the menu is included here, it is unrelated to this transceiver.

Establishing Communication with Instrumentation and Computers

The settings in the Baud Rate tab are the communications settings between the transceiver and the instrument or computer to which it is connected (transceiver serial port to the device). These settings are unique to each transceiver, and do not need to match across the network.

For example, a pair of transceivers may be used in an application to send data from remote process instrumentation to an engineer's computer. In this application, the baud rate for the transceiver on the instrumentation might be set to 9600, and the transceiver on the polling host might be set to 57,600.

Set the following parameters in the Baud Rate tab. These settings are available in the Baud Rate menu in the terminal interface, and apply to both Point-to-Point and Point-to-MultiPoint networks.

Baud Rate

Default Setting: 115200

Options: 600, 1200, 2400, 4800, 9600, 19200, 38400, 57600, 76800, 115200, 230400

Setup Terminal Menu: (1) Set Baud Rate

Description: The communication rate between the transceiver's data port and the instrument to which it is connected. This setting is independent from the baud rate for the other transceivers in the network. Set the baud rate to the highest level supported by the device to which it is connected. With a poor RF link, this may actually result in slower data communications.

With a **Baud Rate** setting of 38,400 or higher, FreeWave recommends that you use the Flow Control lines.

Note: The Setup port baud rate always defaults to **19,200** no matter how the data port Baud Rate is set. The only exception is Mode 6. For more information, see application note #5476, *Mode 6*.

Data Parity

Default Setting: 0 (8, N, 1)

Options: See table below.

Setup Terminal Menu: (1) Set Baud Rate > (A) Data Parity

Description: Six data word length and parity configurations are available for use with FreeWave transceivers. The default setting is **8-None-1** and is the most commonly used serial communications protocol.

The following table describes each option:

Option	Data Bits	Parity	Stop Bits
0	8	None	1
1	7	Even	1
2	7	Odd	1

Option	Data Bits	Parity	Stop Bits
3	8	None	2
4	8	Even	1
5	8	Odd	1

Flow Control

Default Setting: (0) None

Options:
- **(0) None** - No flow control CTS is active and de-asserts when buffering is 98% full. Can pass XON/XOFF data but does not use it in any way.
- **(1) RTS** - Uses RTS/CTS (Request to Send/Clear to Send) for flow control..
- **(2) DTR** - Uses DTR/DSR (Data Terminal Ready/Data Set Ready) for flow control..
- **(3) DOT** - Half Duplex

Setup Terminal Menu: (2) Set Baud Rate > (F) FlowControl

Description: Specifies the hardware flow control for the data port on the transceiver. Flow control is the process of managing the speed at which data is transmitted so as not to overwhelm the device receiving the transmission. FreeWave recommends using **Flow Control** if you are using a baud rate higher than 38,400.

Modbus RTU

Note: When using the transceiver in **Modbus RTU** mode, the **Master Packet Repeat** parameter setting in the MultiPoint Parameters tab must match in every transceiver. The **Modbus RTU** mode must be set to **1** when transceivers are configured in RS485 or RS422 mode.

Default Setting: 0 (Disabled)

Options: 0 to 9

Setup Terminal Menu: (1) Set Baud Rate > (B) Modbus RTU

Description: A setting other than **0** in this parameter causes the transceiver to wait for an amount of time “gathering” data before sending out the RF link.

- **0 (Disabled)** - The transceiver sends data out through its RF link as soon as the data is received into the serial port. This is the default setting.
- **1** - The transceiver waits for a number of slots equal to two times the **Master Packet Repeat** setting before sending the received data out the RF link. For example, if the **Master Packet Repeat** parameter is set to **3**, the transceiver waits for 6 slots, gathering data up the whole time. At the

end of the 6 slots, the transceiver sends all received data in one “burst.” This is the appropriate setting for most Modbus RTU devices.

- **2 or higher** - The transceiver waits for a number of slots calculated using the following formula:

  (Modbus RTU setting + Master Packet Repeat setting + 1) x 2

  For example, in a transceiver where the **Modbus RTU** setting is **2** and the **Master Packet Repeat** setting is **3**, the transceiver waits for (2 + 3 + 1) x 2, or 12 slots.

Serial Interface

Default Setting:	(0) RS232
Options:	In the GXM and GXM-MR models, this parameter must be set to **0**.
Setup Terminal Menu:	(1) Set Baud Rate > (C) RS232/485
Description:	Use this option to set the protocol of the data port for connection to an external device. This setting must be **0** in TTL RF board products.

Setup Port

Important: Do not change this setting unless the correct programming cable is available for the new setting.

Default Setting: (3) Both

Options:

- **(1) Main Only** - Programming and reading a transceiver's setup information is done through the data port.
- **(2) Diagnostics Only** - Programming and reading a transceiver's setup information is done through the diagnostic port.
- **(3) Both** - Programming and reading a transceiver's setup information is done through either the data port or the diagnostic port .

Setup Terminal Menu: (1) Set Baud Rate > (D) Setup Port

Description: Determines which port on the transceiver, Main or Diagnostics, is used to access the parameter settings in Tool Suite or enter the Setup main menu in the terminal interface.

The main data port consists of the Data Rx, Data Tx, and Gnd pins. The Diagnostics port consists of the Diag Rx, Diag Tx, and Gnd pins. Setup can only be used through the main data port if you have a TTL-to-RS232 converter between the GXM transceiver and your computer. For pinout information, see the "Additional Information" chapter later in this document.

Turn Off Delay

Note: The GXM transceivers do not use the **Turn Off Delay** parameter.

Turn On Delay

Note: The GXM transceivers do not use the **Turn On Delay** parameter.

Use Break to Access Setup

Note: This setting is typically only used in OEM scenarios.

Default Setting:	Disabled
Options:	• (0) - Disabled - The break command is disabled. • (1) - Enabled - The Setup menu is sent at 19,200 bps. • (2) - Enabled - The Setup menu is sent at the transceiver's current baud rate. This setting is only available through the terminal interface.
Setup Terminal Menu:	(2) Set Baud Rate > (G) Use break to access setup
Description:	Enables a break command to put the transceiver into Setup mode over the data port. To send a break character the end device must hold the Tx data line in the space voltage level for longer than 1 character time. If a character is defined as having 1 start bit, 8 data bits, and 1 stop bit, the character time is 10 bits, thus the transmit data line must be held in the space voltage level for a period of time longer than 10 bits.

Establishing Communication with Other Transceivers in the Network

For the transceivers in your network to communicate successfully, you need to tell the transceivers what other devices are available for them to communicate with. Use one of the following options:

- **Network ID** - Used in MultiPoint Networks, the **Network ID** parameter is available in the MultiPoint Parameters tab. Each transceiver in a single network should be assigned the same ID. A Slave links with the first Master or Repeater that it hears that has a matching **Network ID**.

  Because the **Network ID** does not use serial numbers, MultiPoint Masters and Repeaters may be replaced without reprogramming all of the Slaves in the network. The **Network ID** function should be used in conjunction with the **Subnet ID** feature (if necessary) to route data through the transceiver network.

  Without having the serial numbers in the Call Book, Slaves may establish communications with different Masters that match the transceiver's golden settings described below, though not at the same time. This is very useful in mobile MultiPoint applications.

  For information about setting the **Network ID** parameter in a MultiPoint Network, see "Using the Network ID in MultiPoint Networks" on page 40.

- **Call Book** - The Call Book is ***required*** in Point-to-Point networks. The Call Book stores serial numbers of other transceivers in the network that are allowed to talk to a transceiver. Using the Call Book offers both security and flexibility in determining how FreeWave transceivers communicate with each other.

  Important: While the Call Book is an option in Point-to-MultiPoint networks, FreeWave strongly recommends using the **Network ID** feature in most applications. If a large MultiPoint network is implemented using the Call Book and you want to add a

transceiver to the network, or need to replace a transceiver, you must physically reprogram each transceiver in the network and enter the new serial number in the transceiver's Call Book. This can be a time consuming process and can cause a delay in getting your network back up and running.

For more information about defining the Call Book in a Point-to-Point network, see "Using the Call Book in Point-to-Point Networks" on page 58. For more information about defining the Call Book in a Point-to-MultiPoint network, see "Using the Call Book in MultiPoint Networks" on page 40.

"Golden Settings"

A standard network requires that the following parameters are set the same on all transceivers in the network. FreeWave refers to these as the "golden" settings.

- **Frequency Key**
- **Min Packet Size**
- **Max Packet Size**
- **Network ID**
- **RF Data Rate**

Transceivers that contain the same settings in all these parameters can communicate with each other. If you choose to use the Call Book instead of the **Network ID**, or are running a Point-to-Point network, the appropriate serial numbers must be listed in the Call Book for each transceiver. If you are working with parallel Repeaters, the **Frequency Key** setting may differ.

Setting RF Transmission Characteristics

The Transmission Characteristics parameters allow you to modify settings that determine how data is sent between transceivers in your network. Many of these parameters must be maintained throughout the network for proper functionality.

Important: The parameters in the Transmission Characteristics tab are only for the advanced user who has a good understanding of the principles of RF transmission.

Several settings on a Slave or Repeater transceiver come from the Master, and are therefore set ***only*** at the Master. Settings that you must set on each ***Slave or Repeater*** include the following:

- **Transmit Power**
- **Slave Security**
- **Retry Time Out**
- **Hop Table Size**
- **Hop Table Version**
- **Hop Table Offset**

You can leave most parameters in the Transmission Characteristics tab set to their default settings when completing basic setup. However, you must set the following parameters, and they ***must be the same*** for all transceivers in your network:

- **Frequency Key**
- **Hop Table properties (Size, Version, and Offset)**
- **Max Packet Size**
- **Min Packet Size**
- **RF Data Rate**

Set the following parameters in the Transmission Characteristics tab. These settings are available in the Edit Radio Transmission Characteristics menu in the terminal interface, and apply to both Point-to-Point and Point-to-MultiPoint networks, unless indicated otherwise in their description.

Frequency Key (Golden Setting)

Note: In MultiPoint networks, the **Frequency Key** must be set identically in all transceivers. Any transceiver with a **Frequency Key** different from the Master transceiver will not establish a link. In Point-to-Point networks the Master transceiver's settings take precedence over the Slave transceiver.

Default Setting:	5
Options:	0 to 9 and A to E
Setup Terminal Menu:	(3) Edit Radio Transmission Characteristics > (0) FreqKey
Description:	Fifteen choices are available for the **Frequency Key** (0 to 9 and A to E) setting, representing 15 different pseudo-random hop patterns. Hopping patterns minimize the interference with other FreeWave transceivers operating in the area. For example, if 10 pairs of FreeWave transceivers are operating on different networks in close proximity, setting a different **Frequency Key** value reduces the chance that transceivers hop to the same frequency at the same time. If two networks were to hop to the same frequency, the next hop would be to a different frequency for both networks. You can gain additional network separation by adjusting the **Max Packet Size** and **Minimum Packet Size** parameters. Use the **Hop Table Version**, **Hop Table Size**, and **Frequency Zone** parameters to define more network differentiation by way of limiting the number and location of frequencies the transceivers may hop on in the 2.400 to 2.4835 GHz band.

Frequency Zones

Default Setting:	All zones selected
Options:	See below
Setup Terminal Menu:	(3) Edit Radio Transmission Characteristics > (0) FreqKey > F > (3) Frequency Zone
Description:	Use **Frequency Zones** to select which portions of the band the network uses. Setting a zone to **1** includes it in the hopping pattern, while setting the

zone to **0** excludes that zone. Below is the frequency zone table displaying the beginning frequency and ending frequency in each of the 16 zones.

The following table reflects the usage of **Frequency Offset 0**. Using **Frequency Offset 1** or **2** shifts all frequencies by 115.2 or 230.4 kHz respectively.

In MultiPoint networks, this setting only needs to be set in the Master transceiver. In a Point-to-Point network, the Master transceiver and the Slave transceivers must have matching **Frequency Zone** settings. By default, all **Frequency Zones** are enabled.

Note: The **Hop Table Version** must be set to **0** when using **Frequency Zones**. If another **Hop Table Version** were to be selected, the limitations of that selection would be applied to the hopping pattern as well. For example, if the **Hop Table Version** is set to **3**, only the middle of the band would be available in the pattern. Then, if zones 5, 6, 7, 8, and 9 were set to **0**, no allowable frequencies would be available for the transceiver to use.

Binary Zone Number (LSB First)	Beginning Freq. (MHz)	Ending Freq. (MHz)
0	2400.6528	2405.4912
1	2405.8368	2410.6752
2	2411.0208	2415.8592
3	2416.2048	2421.0432
4	2421.3888	2426.2272
5	2426.5728	2431.4112
6	2431.7568	2436.5952
7	2436.9408	2441.7792
8	2442.1248	2446.9632
9	2447.3088	2452.1472
10	2452.4928	2457.3312
11	2457.6768	2462.5152
12	2462.8608	2467.6992
13	2468.0448	2472.8832
14	2473.2288	2478.0672
15	2478.4128	2483.2512

Warning! To adhere to the EU specifications, it is necessary to use the proper frequency zone combination based on the frequency offset. While using a frequency offset of zero, the first zone (0) needs to be removed. Using frequency offsets of one or two, the last zone (15) needs to be removed. See table below.

Frequency Offset	Frequency Zone Requirements
0	0xxxxxxxxxxxxxx
1	xxxxxxxxxxxxxx0
2	xxxxxxxxxxxxxx0

To enable Frequency Zones in Tool Suite:

1. In the Tool Suite Configuration application, select the device to program and click the **(3) Transmission Characteristics** tab.
2. Click **Frequency Zones** in the Transmission Characteristics tab to display the frequency zones available.
3. Select the Frequency Zones to enable.

To enable Frequency Zones in the terminal interface:

1. From the main Setup menu, select **(3) Edit Radio Transmission Characteristics**.
2. Select option **0 FreqKey**.
3. Select **F** for More.
4. Select option **3** Frequency Zone.
5. Enter **1** to enable a frequency zone and **0** to disable a frequency zone. Frequency Zone entries begin with **0** (LSB) and continue through **15** (MSB).

Government Rules

Default Setting: The government rule is set at the factory to comply with the rules of the country to which the transceiver ships.

Options:
- **(0) FCC rules** - Power output can be set to a maximum of 27 dBm (500 mW)
- **(1) ETSI 328** - Power output can be set to a maximum of 20 dBm (100 mW)

Setup Terminal Menu: (3) Edit Radio Transmission Characteristics > (0) FreqKey > F > (4) Government Rules

Description: Sets the transceiver to comply with the government standards for the country to which it ships. The transceiver always uses the factory setting.

High Noise

Note: This feature is not supported in the GXM transceivers.

Hop Frequency Offset

Note: Hop Frequency Offset must be set using the terminal interface.

Default Setting: 0

Options: (0) - No Offset

(1) - 115.2 KHz offset

(2) - 230.4 KHz

Setup Terminal Menu: (3) Edit Radio Transmission Characteristics > (0) FreqKey > F > (2) Hop Frequency Offset

Description: In the 2.4 GHz transceivers, this setting allows you to select an offset of 115.2 KHz, or 230.4 KHz higher than the standard frequency selection.

For example, if two networks are operating side by side, with one set to **Hop Freq Offset** of **0** and the other to **1**, the frequencies used in the hopping patterns are offset by 115.2 KHz.

Hop Table Size

Note: All transceivers in a network must have identical **Hop Table** settings to function properly.

Default Setting: 80

Options: 75 to 80

Setup Terminal Menu: (3) Edit Radio Transmission Characteristics > (0) FreqKey > F > (1) Hop Table Size

Description: Defines how many separate channels a given network uses.

Note: FreeWave recommends using **Frequency Zones** instead of the **Hop Table Size** setting.

Warning! FCC regulations require a minimum of 50 separate frequency channels be used within a hop pattern. Using the Standard hop table, a minimum of five frequency zones are required for legal FCC use.

Hop Table Version

Note: All transceivers in a network must have identical **Hop Table** settings to function properly.

Default Setting: 2400 - 2483 MHz

Options:

- **2400 – 2483 MHz** (2.4 – 2.4835 GHz)
- **2400(46) – 2483(54) MHz** - Entire band, but offset frequencies.
- **2400(46) – 2427(27) MHz** - Lower 1/3 of the band.
- **2428(49) – 2455(51) MHz** - Middle of the band.
- **2456(51) – 2483(54) MHz** - Upper 1/3 of the band.
- **2428(49) – 2455(51) MHz** - Two outer 1/3rds of band, avoids the middle.

Setup Terminal Menu: (3) Edit Radio Transmission Characteristics > (0) FreqKey > F > (0) Hop Table Version

Description: Determines the section of the 2.4 GHz band the transceiver uses.

In the terminal interface, enter the number that corresponds to the frequency band:

Number to Enter	Frequency Band
0	2400 – 2483 MHz (2.4 – 2.4835 GHz)
1	2400(46) – 2483(54) MHz, entire band, but offset frequencies
2	2400(46) – 2427(27) MHz, lower 1/3 of the band
3	2428(49) – 2455(51) MHz, middle of the band
4	2456(51) – 2483(54) MHz, upper 1/3 of the band
5	2428(49) – 2455(51) MHz, 2 outer 1/3rds of band, avoids the middle

Max Packet Size and Min Packet Size (Golden Setting)

Note: In MultiPoint networks, the **Max Packet Size** and **Min Packet Size** must be set identically in all transceivers. In Point-to-Point networks the Master transceiver's settings take precedence over the Slave transceiver.

Default Setting: Max Packet Size = 8

Min Packet Size = 9

Options: Any number between 0 and 9.

Setup Terminal Menu: (3) Edit Transmission Characteristics > (1) Max Packet Size and (2) Min Packet Size

Description: The **Max** and **Min Packet Size** parameter settings and the **RF Data Rate** parameter determine the number of bytes in the packets. Throughput can be enhanced when packet sizes are optimized. In Point-to-Point mode, the **Max** and **Min Packet Size** settings do not have material impact on throughput unless 115.2 kbps is desired. However, this may have an impact on latency. For example, if small amounts of data are sent and large packet sizes are selected, a certain amount of time “wasted” between each packet would be seen.

The following table defines the minimum packet size in bytes by charting the **Min Packet Size** parameter setting versus the **RF Data Rate** parameter setting. Using the default settings, the actual minimum packet size, in bytes, is 44.

Minimum Packet Size Definition		
Minimum Setting	**Min Packet Size RF Data Rate = 2 (High, 153.6 kbps)**	**Min Packet Size RF Data Rate = 3 (Normal 115.2 kbps)**
0	15	8
1	21	12
2	26	16
3	31	20
4	37	24
5	42	28
6	47	32
7	53	36
8	58	40
9	63	44

The following table defines the maximum packet size in bytes by charting the **Min Packet Size** parameter setting versus the **Max Packet Size** parameter setting where the **RF Data Rate** is set to **2** (High).

Maximum Packet Size Definition with RF Data Rate of 2 (High, 153.6 kbps)										
	Maximum Setting									
Minimum Setting	**0**	**1**	**2**	**3**	**4**	**5**	**6**	**7**	**8**	**9**
0	15	37	58	79	101	122	143	165	186	207
1	21	42	63	85	106	127	149	170	191	213
2	26	47	69	90	111	133	154	175	197	218
3	31	53	74	95	117	138	159	181	202	223
4	37	58	79	101	122	143	165	186	207	229
5	42	63	85	106	127	149	170	191	213	234
6	47	69	90	111	133	154	175	197	218	239
7	53	74	95	117	138	159	181	202	223	245
8	58	79	101	122	143	165	186	207	229	250
9	63	85	106	127	149	170	191	213	234	255

The following table defines the maximum packet size in bytes by charting the **Min Packet Size** parameter setting versus the **Max Packet Size** parameter setting where the **RF Data Rate** is set to **3** (Normal). Using the default settings, the actual maximum packet size, in bytes, is 172.

Maximum Packet Size Definition with RF Data Rate of 3 (Normal, 115.2 kbps)										
	Maximum Setting									
Minimum Setting	0	1	2	3	4	5	6	7	8	9
0	8	24	40	56	72	88	104	120	136	152
1	12	28	44	60	76	92	108	124	140	156
2	16	32	48	64	80	96	112	128	144	160
3	20	36	52	68	84	100	116	132	148	164
4	24	40	56	72	88	104	120	136	152	168
5	28	44	60	76	92	108	124	140	156	172
6	32	48	64	80	96	112	128	144	160	176
7	36	52	68	84	100	116	132	148	164	180
8	40	56	72	88	104	120	136	152	168	184
9	44	60	76	92	108	124	140	156	172	188

Referencing the default settings, the Master transmits up to 172 bytes on every hop. If fewer than 172 bytes are transmitted, the balance is allocated to the Slave transceiver's transmission, plus the quantity in the **Min Packet Size** parameter setting.

For example, if a Master transmits 100 bytes, the Slave then has a total of 116 bytes available:

(72 (“leftover bytes”) + 44 (Min packet size))

MCU Speed

Default Setting: (0) Normal

Options:
- (0) Normal (low speed) - Reduces current consumption.
- (1) Fast (high speed) - Required for 230 KBaud and greater data port rate.

If the transceiver is AES enabled and you are using the encryption functionality, set this parameter to **3** using the terminal interface. The value is accepted even though it is not viewable as an option and applies only when using AES encryption. For more information about setting up AES encryption, see "Enabling and Setting Up AES Encryption" on page 66.

Setup Terminal Menu: (3) Edit Radio Transmission Characteristics > (B) MCU Speed

Description: Controls the speed of the Micro Controller Unit (MCU) in the transceiver.

Remote LED

Default Setting: (0) Local Only

Options:
- **(0) Local Only** - Only the LEDs on the board are enabled.
- **(1) Remote and Local** - LEDs on the board and remote LEDs through the diagnostic port are enabled.

- **(2) Remote Only** - LEDs on the board are disabled. Remote LEDs through the diagnostic port are enabled.

Setup Terminal Menu: (3) Edit Radio Transmission Characteristics > (C) Remote LED

Description: If you are using a GX transceiver with the optional 24-pin connector, you can use this option to connect remote LEDs through the diagnostics port.

This feature may be used to save power in MultiPoint Repeaters. By turning off the on-board LEDs (setting = **2**) the current consumption is reduced. To reduce current consumption in Slave transceivers, use **Low Power Mode** (setting = **1**). **Low Power Mode** does not work with MultiPoint Repeaters because Repeaters are constantly transmitting. **Remote LED** drives the Diagnostic port, which has a small amount of current draw.

When using remote LEDs, the center (TX) LED does not output a signal for a green LED when in Setup mode. The Green TX LED has no remote pinout.

Retry Time Out

Default Setting: 255

Options: Any number between 0 and 255 in MultiPoint networks.

Any number between 151 and 255 in Point-to-Point networks.

Setup Terminal Menu: (3) Edit Transmission Characteristics > (8) Retry Time Out

Description: The **Retry Time Out** parameter in a Slave or Repeater sets the delay the unit waits before dropping the connection to a Master or Repeater. The factory default is set at the maximum of **255**. The maximum setting means that if 1 packet in 255 is sent successfully from the Master to the Slave or Repeater, the link is maintained. The minimum recommended setting is **8**. This allows a Slave or Repeater to drop a connection if less than 1 in 8 consecutive packets is successfully received from the Master. The function in the Master is effectively the same. With a setting of **255**, the Master allows a Slave or Repeater to stay connected as long as 1 packet in 255 is successfully received at the Master.

The **Retry Time Out** parameter is useful when a MultiPoint network has a roving Master or Slave. As the link gets weaker, a lower setting allows a poor link to break in search of a stronger one.

Note: Setting the **Retry Time Out** parameter to **20** in the MultiPoint Master is recommended in areas where several FreeWave networks exist. This recommended setting allows Slaves and Repeaters to drop the connection if the link becomes too weak, while at the same time prevent errant disconnects due to interference from neighboring networks.

While intended primarily for MultiPoint networks, the **Retry Time Out** parameter may also be modified in Point-to-Point networks. However, the value in Point-to-Point mode should not be set to less than 151.

RF Data Rate (Golden Setting)

Note: In MultiPoint networks, the **RF Data Rate** parameter must be set identically in all transceivers. Any transceiver with an **RF Data Rate** setting different from the Master will not establish a link. In Point-to-Point networks the Master setting takes precedence over the Slave.

Default Setting: (3) Normal

Options:
- (2) High - 153.6 kbps
- (3) Normal - 115.2 kbps

Setup Terminal Menu: (3) Edit Transmission Characteristics > (4) RF Data Rate

Description: FreeWave transceivers have two **RF Data Rate** settings; **2** (High) and **3** (Normal). **RF Data Rate** should not be confused with the serial port **Baud Rate**. Use setting **2** (RF Speed of 153.6 kbps) when the transceivers are close together and you need to optimize data throughput. Use setting **3** (RF Speed of 115.2 kbps) when the transceivers are farther away and a solid data link is preferred over data throughput.

RTS to CTS

Note: The **RTS to CTS** option is only available in RS232 mode. It is not recommended to enable this feature when operating at baud rates above 38,400. For GXM transceivers, ensure this setting remains at **(0) Disabled**.

Default Setting: (0) Disabled

Options:
- (0) Disabled
- (1) Enabled
- (2) Line Alarm

Setting **2** is described in detail in the application note *#5437, DTR to CTS Line Alarm Feature.*

Setup Terminal Menu: (3) Edit Transmission Characteristics > (7) RTS to CTS

Description: Use this option to set the RTS line on the Master transceiver to control the CTS line of the Slave. In MultiPoint networks, the Master RTS line controls all Slaves' CTS lines. When enabled, the CTS line ceases to function as flow control.

With **RTS to CTS** enabled, the Master senses the RTS line prior to all scheduled packet transmissions. If the state has changed, the Master then transmits a message to the Slave with the new status. This transmission occurs regardless of data being sent. If data is ready to be sent, the RTS status message is sent in addition to the data. In Point-to-Point mode, the Master continues sending the new status message until it receives an acknowledgment from the Slave. In MultiPoint mode, the Master repeats the message the number of times equal to the **Master Packet Repeat** value in the MultiPoint Parameters tab.

Master transmit times are completely asynchronous to the occurrence of

any change of the RTS line; the latency time from RTS to CTS is variable. The **Max** and **Min Packet Size** parameters determine this duration. Setting both parameters to their maximum value of **9** produces a maximum latency time of approximately 21 ms, given no Repeaters in the network. At the minimum settings for **Max** and **Min Packet Size (0)**, the time is approximately 5.9 ms. This latency can increase significantly if packets are lost between the Master and Slave. In Point-to-MultiPoint mode, no absolute guarantee is made that the state change is communicated to all Slaves. In MultiPoint networks with Repeaters present, the latency is cumulative for each serial Repeater.

For example, if the latency between the Master and the first Repeater is 15 ms, and two serial Repeaters are present, the total latency is 45 ms. (M—R1 (15 ms) + R1—R2 (15 ms) + R2—S (15 ms) = 45 ms)

Note: The **RTS to CTS** feature does not function in Point-to-Point networks that contain a Repeater. If this feature is needed in such network, the mode should be changed to Point-to-MultiPoint.

If **DTR Connect** in the MultiPoint Parameters tab is enabled and set to **2**, the RTS to CTS feature does not work. If **DTR Connect** is enabled and set to **1**, RTS to CTS mode takes precedence over the functionality of the CTS line on the Slave relating to the **DTR Connect** feature.

Slave Security

Note: The **Slave Security** parameter has no effect in Point-to-MultiPoint networks where the **Network ID** is used.

Default Setting:	(0) On
Options:	(0) On
	(1) Off
Setup Terminal Menu:	(3) Edit Transmission Characteristics > (6) Slave Security
Description:	**Slave Security** allows Slave transceivers to accept transmissions from a Master not included in the Call Book. The default setting of **0** (On) means only Masters in the Slave transceiver's Call Book may link to that Slave.
	The **Slave Security** parameter may be disabled (setting of **1**) allowing any Master to call the Slave.
	The **Slave Security** parameter must be set to **1** when the unit is operating in Mode 6, Slave/Master Switchable or a Point-to-Point network where the Slave may need to accept calls from more than 10 different Masters. When the **Slave Security** parameter is set to **1**, the transceiver accepts calls from any other FreeWave transceiver. Additional network security measures may be taken to prevent unauthorized access, such as changing default settings for **Frequency Key**, **Hop Table**, or **Frequency Zones**.

Transmit Power

Default Setting: 20

Options: Any number between 0 and 27

Setup Terminal Menu: (3) Edit Transmission Characteristics > (5) RF Xmit Power

Description: Sets the output power of the transceiver in dBm.

Settings range from 0 dBm (1 mW) to 27 dBm (500 mW).

- The output power of the radio will be within 1 dBm of the setting, on average, at room temperature.
- At a setting of 10 dBm specifically, the output power will be within 1.5 dBm of the setting.
- At settings lower than 10 dBm, the actual output power of the radio can vary further.
- At a setting of 20 dBm, the radio is calibrated to output exactly 20 dBm (100 mW) across the entire operating temperature range of the radio.

The maximum value may be capped at 20 dBm at the factory to comply with ETSI regulations, or capped at other values to comply with country-specific requirements.

Note: When testing transceivers at your facility and they are in close proximity to one another, set the **Transmit Power** parameter to a low number. When you deploy transceivers to the field, raise the **Transmit Power** number accordingly.

Important: The following table is for reference only. All Transmit Power settings below 9 are approximate.

Setting	Power (in mW) for GXM radios	Setting	Power (in mW) for GXM radios
0	1.0000	14	25.1189
1	1.2589	15	31.6228
2	1.5849	16	39.8107
3	1.9953	17	50.1187
4	2.512	18	63.0957
5	3.1628	19	79.4328
6	3.9811	20	100.0000
7	5.0119	21	125.8925
8	6.3096	22	158.4893
9	7.9433	23	199.5262
10	10.0000	24	251.1886

Setting	Power (in mW) for GXM radios	Setting	Power (in mW) for GXM radios
11	12.5892	25	316.2278
12	15.8489	26	398.1072
13	19.9526	27	500.0000

Transmit Rate

Default Setting: (1) Normal

Options: (0) Diagnostics

(1) Normal

Setup Terminal Menu: (3) Edit Transmission Characteristics > (3) Xmit Rate

Description: FreeWave transceivers have two available **Transmit Rate** settings. The setting for normal operation of the transceiver is **1**. When set to **0**, the transceivers transmit back and forth continuously regardless if they have any actual data. **0** should be used only as a diagnostic tool and not for normal operation. The strength of the signal may be gauged by the Clear to Send (CTS) LED. A solid red CTS LED indicates a strong signal; a blinking CTS LED indicates a weaker signal.

0 is useful to qualitatively gauge signal strength in Point-to-Point mode.

Chapter 3: Configuring Point-to-MultiPoint Networks

When installing MultiPoint networks it is important to do some up front planning around the devices you are going to implement and the route your data is going to take back to the Master. A MultiPoint network can contain the following devices:

- Only one Master. All communications are from and to the Master.
- An unlimited number of Slave transceivers (remote sites).
- An unlimited number of Repeaters between any Slave and the Master.
- Serial Repeaters can be Slave transceivers and Repeaters at the same time.

This chapter builds on the settings described in the previous chapters and provides details about the following setup that applies specifically to a MultiPoint network:

- Point-to-MultiPoint network characteristics.
- Using the Network ID or the Call Book to establish which transceivers in the network can communicate with each other.
- Using subnet IDs to route traffic through the network, back to the Master.
- Settings and recommendations for additional parameters that apply to a MultiPoint network.
- Conserving power in devices within the network.
- Running network diagnostics.

Point-to-MultiPoint Network Characteristics

A Point-to-MultiPoint network has the following unique characteristics.

Golden Settings

A Point-to-MultiPoint network requires that the golden settings, as described on page 22, are set the same on all transceivers in the network.

If several independent MultiPoint networks are to be located in close proximity the planning becomes more critical. In such cases, it becomes very important to include as much frequency and time diversity as possible through use of different **Min and Max Packet Size**. In some instances the use of the **MultiMaster Sync** option may be required. For more information, about the **MultiMaster Sync** setting, see application note #5412, *Synchronizing Collocated Masters*, or contact FreeWave Technical Support.

In almost all MultiPoint networks, the **Frequency Key** is the same for all transceivers. In other networks, where parallel Repeaters are introduced, the **Frequency Key** value needs to change.

Master-to-Slave Communications

Master-to-Slave communications within a MultiPoint network have the following characteristics:

- Data packets sent from the Master include a 32-bit CRC.
- The Master repeats its data broadcast between 0 to 9 times, depending on the setting in the **Master Packet Repeat** setting. For more information, see "Master Packet Repeat" on page 47.
- A Slave or Repeater does not send acknowledgements to the Master when it receives data. When any Slave in the network receives the data packet from the Master with the 32-bit CRC, that Slave ignores any additional repeats of the data, and passes the data to its data port.
- Repeaters in the network send data to Slave transceivers and other Repeaters.

Slave-to-Master Communications

Slave-to-Master communications within a MultiPoint network have the following characteristics:

- Data packets sent from the Slave to the Master include a 32-bit CRC.
- When the Master successfully receives data, it sends an acknowledgement to the Slave and passes the data to its data port.

Point-to-MultiPoint Network Quick Start

The following is a quick start guide for setting up two transceivers in Point-to-MultiPoint mode. This mode allows for a Master to communicate with several Repeaters and Slaves simultaneously.

Point-to-MultiPoint Network Quick Start (Tool Suite):

1. Connect the transceiver to the serial port of a computer either through a serial cable or via the diagnostics cable. Make sure to connect the transceiver to a power source.

   Power supply ranges and recommendations vary depending on model. Verify the specifications for the model you are using prior to connecting power.

2. Open a Tool Suite session, select the **Configuration** application, and ensure the correct port is selected in the **Com Port** field in the upper left of the Configuration ribbon.
3. From the Networks section of the Configuration ribbon, select the network in which the transceiver resides or click **Add Network** to create a new network in Tool Suite.
4. Click **Read Radio** in the Configuration ribbon to read the transceiver's current settings.
   - If you are using a diagnostics cable to connect to the transceiver, the transceiver automatically goes into Setup mode.
   - If you are using a data cable to connect to the transceiver, you are prompted to press the transceiver's Setup button to put it in Setup mode or .
   - When in Setup mode, all three LEDs on the transceiver display solid green.
5. Select the Operation Mode tab.

   In the **Modem Mode** field, select **2** to set the transceiver as a Point-to-MultiPoint Master or select **3** to set the transceiver as a Point-to-MultiPoint Slave.

   Note: A MultiPoint network can have only one Master, unless running in Multi-Master Synch mode. For more information, see "Multi-Master Synch" on page 69.
6. Select the Baud Rate tab.

   Change the **Baud Rate**, **Data Parity**, and **Modbus RTU** to match the device that the transceiver is to be connected to.
7. Select the Transmission Characteristics tab.

   Set the following parameters so they are identical on all transceivers in the network:
   - **Frequency Key**
   - **Max Packet Size**
   - **Min Packet Size**
   - **RF Data Rate**

   If several independent MultiPoint networks are located in close proximity, it becomes very important to include as much frequency and time diversity as possible through use of different **Frequency Key**, **Min and Max Packet Size**, and **Hop Table** settings.

   Changing these settings from the factory defaults may help to eliminate interference from other FreeWave networks.
8. Select the MultiPoint Parameters tab.

   In the **Network ID** field, set the value to any value between **1** and **4095**. FreeWave recommends setting the **Network ID** to the last three or four digits of the Master transceiver's serial number if it is below 4095. This value must be the same in all transceivers in the network.

   Note: A setting of **255** disables the **Network ID** feature and enables the Call Book feature.
9. Do one of the following to send the changes to the transceiver:
   - To send all the settings for all parameters, within the Configuration application in the Network Title ribbon, click **All**.

- To send only the parameters you have changed, within the Configuration application in the Network Title ribbon, click **Quick**. This option is only available if you clicked **Read Radio** and are not sending parameter settings from a template to the transceiver.

Point-to-MultiPoint Network Quick Start (Terminal Interface):

1. Connect the transceiver to the serial port of a computer either through a serial cable or via the diagnostics cable. Make sure to connect the transceiver to a power source.

   Power supply ranges and recommendations vary depending on model. Verify the specifications for the model you are using prior to connecting power.

2. Open a terminal emulator session and use the following settings when connecting the transceiver. You can also use the Setup Terminal application within Tool Suite if a terminal emulator is unavailable:
   - Connect to COMx (where 'x' is the number of the COM port being connected).
   - Set the following:
     - **Data Rate** - 19,200
     - **Data Bits** - 8
     - **Parity** - none
     - **Stop bits** - 1
     - **Flow control** - none
3. Press the Setup button on the transceiver. If using the diagnostics cable, press **Shift-U** (uppercase U).
   - The three LEDs on the transceiver should all turn green, indicating Setup mode.
   - The Main menu displays on the screen.
4. Press **0** to access the Operation Mode menu.
   - Press **2** to set the transceiver as a Point-to-MultiPoint Master or press **3** to set the transceiver as a Point-to-MultiPoint Slave.
   - Press **Esc** to return to the Main menu.

   Note: A MultiPoint network can have only one Master, unless running in Multi-Master Synch mode. For more information, see "Multi-Master Synch" on page 69.
5. Press **1** in the Main menu.
   - Change the **Baud Rate**, **Data Parity**, and **Modbus RTU** to match the device that the transceiver is to be attached to.
   - Press **Esc** to return to the Main menu.
6. Press **3** in the Main menu.
   - Set the following parameters so they are the same on all transceivers in the network:
     - **FreqKey**
     - **Max Packet Size**

- **Min Packet Size**
- **RF Data Rate**

The Frequency Key option is located in the **F** submenu after you press **0** to access the Frequency Key menu in Main menu **3**.

Changing these values may help to eliminate interference from other FreeWave networks.

- Press **Esc** to return to the Main menu.

7. Press **5** in the Main menu.

   In the **Network ID** field, set the value to any value between **1** and **4095**. FreeWave recommends setting the **Network ID** to the last three or four digits of the Master transceiver's serial number if it is below 4095. This value must be the same in all transceivers in the network.

   Note: A setting of **255** disables the **Network ID** feature and enables the Call Book feature.

8. Press **Esc** to exit the Setup menu and resume normal transceiver operation.

Point-to-MultiPoint Operation LEDs

	Master			Slave			Repeater		
Condition	Carrier Detect (CD)	Transmit (Tx)	Clear to Send (CTS)	Carrier Detect (CD)	Transmit (Tx)	Clear to Send (CTS)	Carrier Detect (CD)	Transmit (Tx)	Clear to Send (CTS)
Powered, not linked	Solid red bright	Solid red dim	Off	Solid red bright	Off	Blinking red	Solid red bright	Off	Blinking red
Repeater and Slave linked to Master, no data	Solid red bright	Solid red dim	Off	Solid green	Off	Solid red bright	Solid green	Solid red dim	Solid red bright
Repeater and Slave linked to Master, Master sending data to Slave	Solid red bright	Solid red dim	Off	Solid green	Off	Solid red bright	Solid green	Solid red dim	Solid red bright
Repeater and Slave linked to Master, Slave sending data to Master	Solid green RCV data or Solid red bright	Solid red dim	Inter-mittent flash red	Solid green	Inter-mittent flash red	Solid red bright	Solid green	Solid red bright	Solid red bright
Master with diagnostics program running	Solid red bright	Solid red dim	Inter-mittent flash red	Solid green	Intermitten t flash red	Solid red bright	Solid green	Solid red bright	Solid red bright

* in an idle condition, the CTS LED is solid red with a solid link, as the link weakens the CTS LED on the Repeater and Slave begins to blink

Overlapping MultiPoint Networks

Overlapping MultiPoint networks may be set up effectively with FreeWave transceivers when several key parameters are set correctly. Overlapping MultiPoint networks are defined as networks using different Master transceivers, which share or overlap in a specific geographic area. It may also include collocated transceivers

configured into different networks. For more information, see application note #5412, *Synchronizing Collocated Masters (Multi-Master Sync Mode)*.

Collocated MultiPoint networks require the following parameters be unique for each network:

- **Network ID**, unless using the Call Book
- **Frequency Key** (in conjunction with Repeater Frequency)
- **Max Packet Size**
- **Min Packet Size**

For more information about the installation of Point-to-MultiPoint networks, contact FreeWave Technical Support.

Establishing Communication with Other Transceivers in a MultiPoint Network

For the transceivers in your network to communicate successfully, you need to tell the transceiver what other devices are available for them to communicate with. You can use the **Network ID** or the Call Book. FreeWave recommends using the **Network ID** option instead of the Call Book in MultiPoint networks. Because the **Network ID** does not use serial numbers, MultiPoint Master transceivers and Repeaters may be added or replaced without reprogramming each Slave transceiver in the network.

Using the Network ID in MultiPoint Networks

The **Network ID** parameter is located in the MultiPoint Parameters tab. Assign each transceiver in a single network the same **Network ID**. Slave transceivers link with the first Master or Repeater it hears that has a matching **Network ID**.

Keep the following in mind when setting the **Network ID**:

- The value can be any value between 1 and 4095, except 255, which enables the Call Book.
- To help ensure your ID is unique to your network, avoid using numbers that coincide with nearby landmarks or highways.
- FreeWave recommends a **Network ID** of four characters. For example, the last four digits of the Master serial number if it is below 4095, which is ensured to be unique and does not overlap with other nearby FreeWave networks.
- Use the **Network ID** function in conjunction with the **Subnet ID** feature (if necessary) to route data through the transceiver network.

Using the Call Book in MultiPoint Networks

Although not recommended, the Call Book is an option in MultiPoint networks. If the **Network ID** feature is used in a MultiPoint network, no entries are needed in the Call Book of any of the transceivers.

> **Important:** FreeWave recommends using the **Network ID** feature in a MultiPoint network. Using the Call Book in a MultiPoint network can cause delay in resuming communications if a Master is damaged.

For information about setting the Call Book, see "Using the Call Book in Point-to-Point Networks" on page 58.

In a MultiPoint network, the Slave transceivers and Repeaters are not listed in the Master transceiver's Call Book. Slave transceivers must have the Master and any Repeater it is going to use in *its* Call Book.

The following examples show the Call Books of a MultiPoint network comprised of a Master, Repeater, and Slave in which the Slave can communicate either through the Repeater or directly to the Master:

MultiPoint Master Call Book (Unit Serial Number 900-0001)

Entry	Number	Repeater 1	Repeater 2
(0)	000-0000		
(1)	000-0000		

No serial number entries are necessary in the Master's Call Book.

MultiPoint Repeater Call Book (Unit Serial Number 900-0002)

Entry	Number	Repeater 1	Repeater 2
(0)	900-0001		
(1)	000-0000		

MultiPoint Slave Call Book (Unit Serial Number 900-0003)

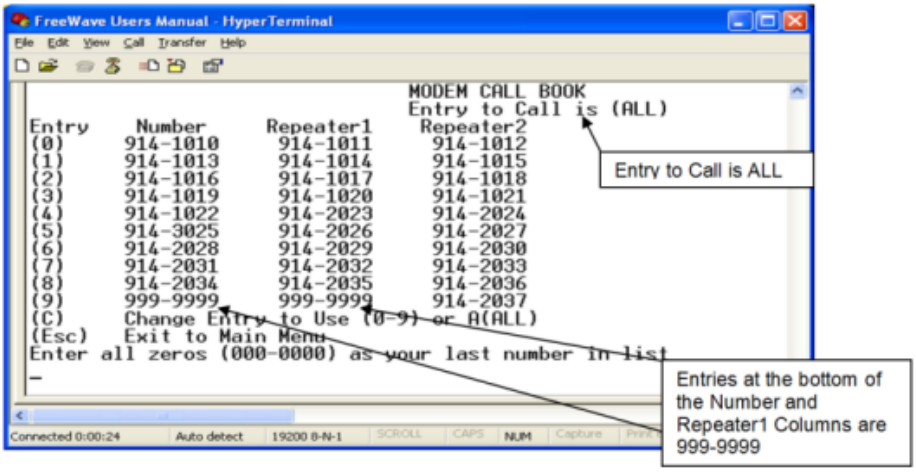
Entry	Number	Repeater 1	Repeater 2
(0)	900-0001		
(1)	900-0002		
(2)	000-0000		

At times, you may want to force Slave transceivers to go through a specific MultiPoint Repeater. In this scenario, the Slave transceiver's Call Book should contain only the serial number for that Repeater as the entry on line 0.

Programming Point-to-MultiPoint Extended Call Book

In a MultiPoint network, Slave transceivers can be programmed to roam between Master transceivers and Repeaters using the MultiPoint Extended Call Book function. Slave transceivers with Call Books configured as described below communicate with any transceiver whose serial number appears in any of the three columns. Do the following to enable this functionality:

1. Set the **Network ID** to **255**.
2. In the Call Book, enter **999-9999** as the last entry in the first and second columns.
3. In the Call Book, set **Entry to Call** to **All**.



Routing Communications Through the Network

When using the **Network ID** feature, a Repeater or Slave links to the first Repeater or Master it hears with the same ID. Using subnet IDs, you can determine the path a Repeater or Slave uses to communicate back to the Master. Subnet IDs are particularly helpful to force two Repeaters in the same network to operate in series rather than in parallel, or if desired, to force Slave transceivers to communicate to a specific Repeater for load balancing purposes.

By forcing the communications path, you can optimize performance of the network by ensuring the Repeater or Slave links to a Repeater or Master with robust RF communications. Subnet IDs can help to minimize latency.

Assigning Subnet ID Values

Subnet IDs consist of two parts, both available in the Multipoint Parameters tab:

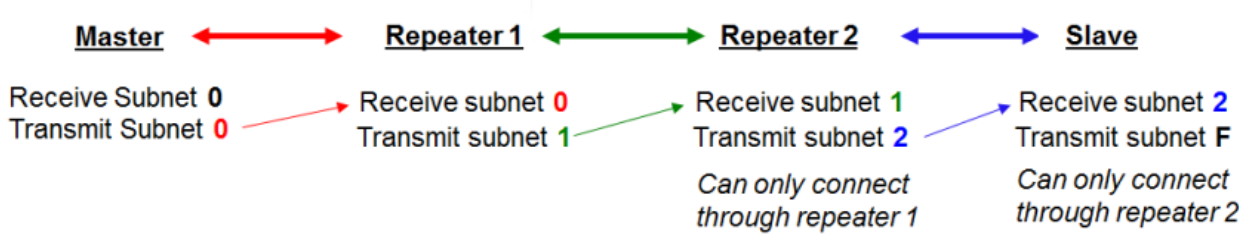
- **Rx** - This setting identifies which transceiver a Repeater or Slave listens to. In the terminal interface, this is the **Rcv Subnet ID**.
- **Tx** - This setting identifies the ID on which this device transmits, and in turn which devices listen to it. The **Tx Subnet ID** parameter is relevant for Multipoint Master transceivers and Repeaters ***only***. In the terminal interface, this is the **Xmt Subnet ID**.

The default (disable) setting for both **Rx** and **Tx** is **F**, which is a visual way to indicate that the device is the final in the line of communication and does not use a subnet ID. A Multipoint Slave with a **Subnet ID** of **F**,**F** does not roam from one Repeater or network to the next, it only links to a Master or Repeater that has either a **Tx** setting of **0** or an **F**,**F Subnet ID**.

Setting both **Rx** and **Tx Subnet ID** to **0** allows a mobile Slave to roam from subnet to subnet, and possibly from network to network, provided the **Network ID**, **Max and Min Packet Size**, and **RF Data Rates** are the same between networks.

The examples in this section show the subnet definitions from the Master transceiver through the network to the Slave transceivers. When the subnet path is defined, the Slave transceivers can follow the route back to the Master.

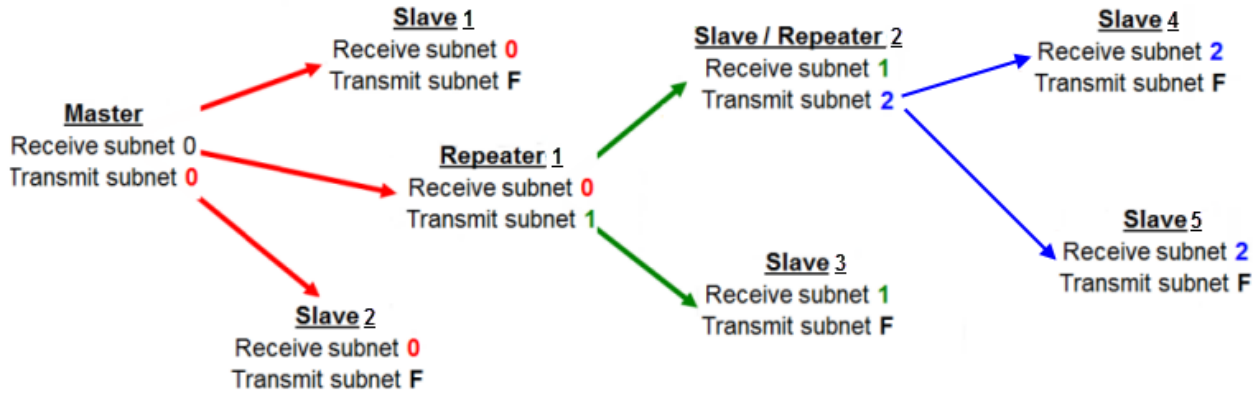
The following illustration depicts a network in which subnet IDs are used to force communications along a specific path. The subnet settings follow.



Subnet ID Settings for This Example

Transceiver	Rx	Tx	Additional Information
Master	0	0	The default settings (F, F) actually use 0, 0. The **Rx Subnet** on the Master has no effect on the network.
Repeater1	0	1	A **0** forces the transceiver to link only to the Master.
Repeater2	1	2	**Rx Subnet = 1** forces communication through Repeater 1. Repeater 1 transmits on subnet **2**.
Slave	2	F	**Rx Subnet = 2** forces communication through Repeater 2. The Slave is the end of the network, so its **Tx Subnet** is **F**.

In the following example, Repeater 2 must communicate through Repeater 1, the Slave connected to Repeater 1 must route through Repeater 1. The other two Slave transceivers must route through Slave/Repeater 2.

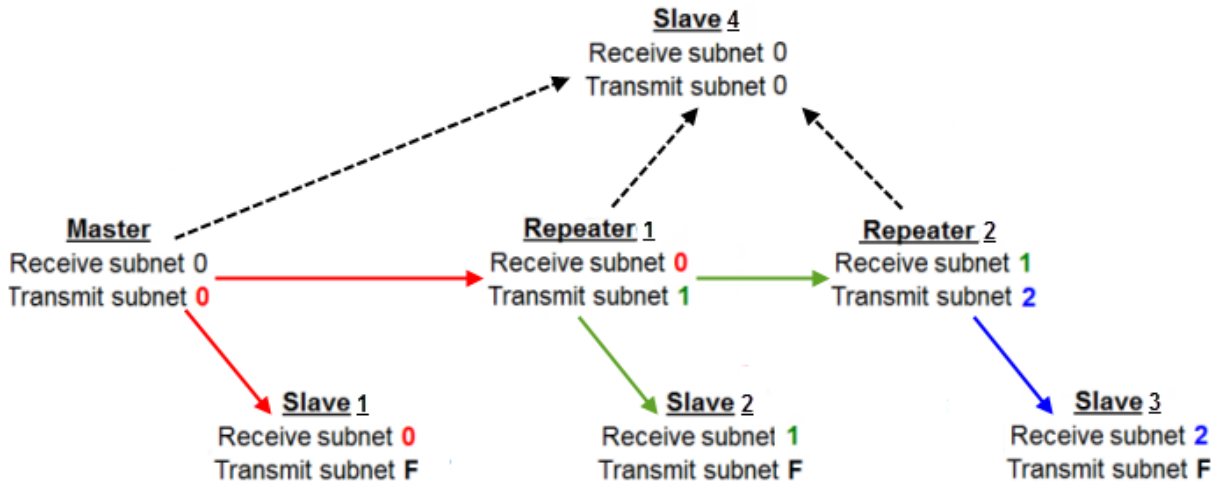


Subnet ID Settings for This Example

Transceiver	Rx	Tx	Additional Information
Master	0	0	The default settings (F, F) actually use 0, 0. The **Rx Subnet** on the Master has no effect on the network.
Slave 1	0	F	**Rx Subnet = 0** forces the transceiver to link only to the Master. The Slave does not transmit to any device except the Master, so its **Tx Subnet** is **F**.
Repeater1	0	1	**Rx Subnet = 0** forces the transceiver to link only to the Master. Transmits on subnet **1**.

Transceiver	Rx	Tx	Additional Information
Slave 2	0	F	**Rx Subnet** = **0** forces the transceiver to link only to the Master.
Slave/Repeater 2	1	2	**Rx Subnet** = **1** forces the transceiver to link only to Repeater 1. It transmits on **Tx Subnet 2** to Slave 4 and 5.
Slave 3	1	F	**Rx Subnet** = **1** forces the transceiver to link only to Repeater 1. The Slave does not transmit to any device except Repeater 1, so its **Tx Subnet** is **F**.
Slave 4	2	F	**Rx Subnet** = **2** forces the transceiver to link with Slave/Repeater 2.
Slave 5	2	F	**Rx Subnet** = **2** forces the transceiver to link with Slave/Repeater 2.

In the following example, Repeater 1 must talk directly to the Master; Repeater 2 must talk directly to Repeater 1. Slave 1, 2, and 3 are forced along the direction of the solid lines. Slave 4 may link to the first Master or Repeater it hears in the network.



Subnet ID Settings for this Example

Transceiver	Rx	Tx	Other Information
Master	0-F	0-F	The default settings (F, F) actually use 0, 0. The **Rx Subnet** on the Master has no effect on the network.
Repeater 1	0	1	A **0** forces the transceiver to link only to the Master.
Repeater 2	1	2	**Rx Subnet** = **1** forces communication through Repeater 1. Repeater 1 transmits on SubnetID 1.
Slave 1	0	0 or F	**Rx Subnet** = **0** forces communication through the Master.
Slave 2	1	0 or F	**Rx Subnet** = **1** forces communication through Repeater 1.
Slave 3	2	0 or F	**Rx Subnet** = **2** forces communication through Repeater 2.
Slave 4	0	0	The **0**,**0** setting allows the Slave to link with the first Master or Repeater it hears with the same **Network ID**.

Setting Other MultiPoint Parameters

The other MultiPoint Parameters options allow you to modify several different parameters in the transceiver that determine the characteristics of a MultiPoint network.

Set the following parameters in the MultiPoint Parameters tab. These settings are available in the MultiPoint Parameters menu in the terminal interface.

1 PPS Enable Delay

Default Setting:	255
Options:	255 to disable 1 PPS
	0 to 254 to enter the delay
Setup Terminal Menu:	(5) Edit MultiPoint Parameters > (9) 1 PPS Enable/Delay
Description:	The **1 PPS Enable/Delay** setting allows a 1PPS signal to propagate from the Master to all Slaves in a MultiPoint network. When this parameter is enabled a properly generated pulse applied on the DTR line of the Master provides a 1 PPS pulse on the CD line of any Slave in the network.
	Follow the steps below to use the **1 PPS Enable/Delay** feature.

To setup 1PPS Enable/Delay:

1. Set the **1 PPS Enable/Delay** parameter to **0** in the Master transceiver.

   The Master must have a 1 PPS pulse on the DTR pin.

2. Enable the **1 PPS Enable/Delay** parameter on the Slave transceivers. Slave transceivers are calibrated at the factory.

To calibrate a Slave transceiver in 1PPS Enable/Delay mode:

1. Trigger an oscilloscope on the 1 PPS pulse on the DTR line of the Master transceiver.
2. Monitor the CD line of the Slave transceiver.
3. If the timing on the Slave transceiver differs from the Master it may be adjusted via the value in the Slave transceiver's **1 PPS Enable/Delay** parameter. The difference in time between each incremental integer value is 542.534 nanoseconds (ns). Changing the parameter to higher values decreases the Slave transceiver time delay and changing the parameter to lower values increases the time delay.

When properly calibrated, the CD line Slave transceiver outputs a pulse that goes high for about 2 ms in synch with the 1 PPS pulse on the Master transceiver. The output on the Slave transceiver occurs within 20 microseconds of the input to the Master.

Important: When **1 PPS** is enabled, the Master transceiver must have a 1 PPS pulse on its DTR pin, otherwise the RF network does not function.

Diagnostics

Default Setting:	0 (Disabled)
Options:	Any number between 0 and 128
Setup Terminal Menu:	(5) Edit MultiPoint Parameters > (B) Diagnostics
Description:	Allows diagnostics data in the Network Diagnostics application within Tool Suite to be viewed at the Master transceiver in parallel with application data. The setting in this parameter determines how many slots out of 128 are dedicated to diagnostics. For example, if set to **10**, 1 out of every 10 data slots is for diagnostics data; if set to **100**, 1 out of every 100 data slots is for diagnostics data. Diagnostics is always secondary to actual transmitted data. For more information, see "Reading Diagnostics in Tool Suite" on page 52.

DTR Connect

Default Setting:	(0) Off
Options:	• **(0) Off** - When set to off in the Slave transceiver, the transceiver transmits when the data is received. • **(1) DTR Sensing** - Forms a Point-to-Point link with the Master transceiver when the DTR line is high to send data. • **(2) Burst Mode** - The transceiver transmits data in bursts.
Setup Terminal Menu:	(5) MultiPoint parameters > (4) DTR Connect
Description:	Determines how the transceiver sends its data. This mode is valuable when a network has many low data rate devices and you want to increase overall network capacity. If **DTR Connect** is set to **1** and the **RTS to CTS** function is enabled on the transceiver, then **RTS to CTS** takes precedence over **DTR Connect**. If **DTR Connect** is set to **2** and **RTS to CTS** is enabled, then **RTS to CTS** is ignored. The transceiver has two separate transmit and receive user data buffers. These buffers are 2 Kbytes each. In case of a buffer overflow, the transceiver outputs unpredictable data.

Local Mode

Default Setting:	(0) Disabled
Options:	(0) Disabled, (1) Enabled
Setup Terminal Menu:	(5) Edit MultiPoint Parameters > (E) Local Access
Description:	Enable **Local Mode** to access a Slave transceiver with a local Master transceiver. This Master does not take the place of the network Master. For more information, see application note #5457, *Local Mode*.

Master Packet Repeat

Note: When using the transceiver in **Modbus RTU** mode, the **Master Packet Repeat** setting must match in every transceiver, regardless of whether the network is in Point-to-Point or MultiPoint mode.

Default Setting:	3
Options:	Any number between 0 and 9.
Setup Terminal Menu:	(5) Edit MultiPoint Parameters > (1) Master Packet Repeat
Description:	In a Point-to-MultiPoint network, Slave transceivers do not acknowledge transmissions from the Master. If Slave transceivers did acknowledge all data transmissions, in a large network, the Master would soon become overwhelmed with acknowledgments from the Slaves. Without acknowledgments, 100% confidence every Slave transceiver has received every packet cannot be met. To address this issue, you can modify the **Master Packet Repeat** parameter, assigning a value between **0** (the packet is transmitted once) to **9** (the packet is transmitted 10 times). For networks with solid RF links, this parameter should be set to a low value such as **1** or **2**. If a network has some weak or marginal links it should be set with higher values. If a Slave transceiver receives a good packet from a Master more than once it discards the repeated packets. Similarly, after a MultiPoint Repeater receives a good packet from the Master, it discards any further repeated packets. In turn, the Repeater sends the packet out to the next Repeater or Slaves the number of times corresponding to its own **Master Packet Repeat** setting. Increasing the **Master Packet Repeat** setting increases the probability of a packet getting through, but also increases latency in the network because each packet from the Master or Repeater is being sent multiple times. Therefore, it is important to find the optimal mix between network robustness, throughput, and latency. In general, a setting of **2** to **3** works well for most well designed networks. **Note:** The **Master Packet Repeat** parameter may be set to **0** if the user software is capable of, or requires acknowledgment. In this case, if the Master sends a packet that the Slave transceiver does not receive, the user software controls the retries as needed.

Master Packet Repeat in MultiPoint Networks with Repeaters

The **Master Packet Repeat** parameter must also be set in MultiPoint Repeaters because a Repeater appears as a Master to a Slave transceiver. Therefore, the Repeater sends the packet out the number of times corresponding to its own **Master Packet Repeat** parameter setting. If this parameter is set improperly the reliability of the overall network may be diminished.

For example, if a Master's **Master Packet Repeat** parameter setting is **3**, the link between the Master and Repeater should be robust. If the Repeater's **Master Packet Repeat** parameter setting is **0**, this could cause marginal links between the Repeater and the Slaves. The Slaves communicating through this Repeater only

receive the initial packet from the Master with no repeats. Therefore, if the packet is not received on the first try, the Slave transceiver does not respond as expected.

Note: The **Master Packet Repeat** parameter setting in any MultiPoint Repeater must be ***less than or equal*** to the Master's setting.

Max Slave Retry

Default Setting:	9
Options:	Any number between 1 and 9.
Setup Terminal Menu:	(5) Edit MultiPoint Parameters > (2) Max Slave Retry
Description:	Defines how many times the Slave transceiver attempts to retransmit a packet to the Master before beginning to use a back-off algorithm (defined by the **Retry Odds** parameter). The Slave transceiver retries stop when the Slave receives an acknowledgement from the Master.

Radio ID

Default Setting:	Blank
Options:	Any 4 digit, user-defined number.
Setup Terminal Menu:	(5) Edit MultiPoint Parameters > (D) Radio ID
Description:	Use this option to designate a transceiver with an arbitrary, user-defined, 4-digit number that identifies the transceiver in Diagnostics mode.

Radio Name

Default Setting:	Blank
Options:	Any combination of letters or numbers up to 20 characters
Setup Terminal Menu:	(5) Edit MultiPoint Parameters > (G) Radio Name
Description:	Use this parameter to give a transceiver a name, such as its location. Naming transceivers can be helpful to identify a transceiver when in Diagnostics mode.

Repeater Frequency

Default Setting:	(0) Disabled
Options:	(0) Disabled (1) Enabled
Setup Terminal Menu:	(5) Edit MultiPoint Parameters > (5) Repeater Frequency
Description:	Enable this parameter when you need a **Frequency Key** other than that of the Master. This condition occurs when parallel Repeaters in a network may have overlapping areas of responsibility. The default setting of **0**

(Disabled) causes the Repeater to use the key set in the **Frequency Key** parameter in the Transmission Characteristics tab.

Note: When the **Repeater Frequency** parameter is disabled and **Subnets** are not configured, the **Frequency Key** parameter setting in each Slave transceiver must match the Master or Repeater acting as the Master for the transceiver.

Repeaters

Note: This parameter needs to be set in the MultiPoint Master only. The setting has no effect if set in a MultiPoint Slave.

Default Setting:	(1) Enabled
Options:	(0) Disabled
	(1) Enabled
Setup Terminal Menu:	(5) Edit MultiPoint Parameters > (0) Number Repeaters
Description:	Indicates if any number of Repeaters exist in the network.

Retry Odds

Default Setting:	0
Options:	Any number between 0 and 9.
Setup Terminal Menu:	(5) Edit MultiPoint Parameters > (3) Retry Odds
Description:	While packets transmitted from the Master to the Slave transceivers in a MultiPoint network are not acknowledged, packets transmitted from Slaves to the Master are acknowledged. It is possible that more than one Slave attempts to transmit to the Master at the same time. Therefore, it is important that a protocol exists to resolve contention for the Master between Slaves in the network. This is addressed through the **Max Slave Retry** and **Retry Odds** parameters. After the Slave has unsuccessfully attempted to transmit the packet the number of times specified in the **Max Slave Retry** parameter, it attempts to transmit to the Master on a random basis. The **Retry Odds** parameter determines the probability that the Slave attempts to retransmit the packet to the Master; a low setting assigns low odds to the Slave attempting to transmit. Conversely, a high setting assigns higher odds. Consider two different Slave transceivers in a MultiPoint network, one with a strong RF link and the other with a weak RF link to the Master. If a Slave has a weak or poor link, set the **Retry Odds** parameter to **0** as it may become a "chatty" Slave and lockup the network, causing a loss of communication. When the **Retry Odds** parameter is set to **0**, after the Slave has exhausted the number of retries set in the **Max Slave Retry** parameter and still not gained the Master's attention, the Slave's data buffer is purged. A **Retry Odds** parameter set to **0** is recommended for most networks.

Slave/Repeater

Default Setting:	(0) Disabled
Options:	(0) Disabled (1) Enabled
Setup Terminal Menu:	(5) MultiPoint Parameters > (A) Slave/Repeater
Description:	The **Slave/Repeater** mode allows a transceiver in a MultiPoint network to switch between Slave and Repeater functions. When in this mode, a transceiver repeats any packets sent across the network as well as uses the data port. Thus, where one Repeater and one Slave may be required in another vendor's network, FreeWave networks require only one transceiver. To operate a transceiver as a MultiPoint Slave/Repeater, the following must be set: • The **Modem Mode** parameter in the Operation Mode tab must be set to **MultiPoint Repeater**. • The **Slave/Repeater** parameter in the MultiPoint Parameters tab must be enabled.

Conserving Power

Power consumption can be essential, especially for remote sites that are difficult to access.

You can conserve power using the following options available in the Transmission Characteristics tab. These settings are available in the Radio Transmission Characteristics menu in the terminal interface.

- **Low Power Mode** - Available in MultiPoint Slaves using RS232. Conserves power primarily by dimming the transceiver's LEDs. For more information, see "Low Power Mode" on page 50.
- **Remote LEDs** - If the transceiver has the optional connector, you can use this option to connect remote LEDs through the diagnostics port. This feature may be used to save power in MultiPoint Repeaters where the other options are not available. For more information, see "Remote LED" on page 29.

Low Power Mode

Note: This setting applies only to MultiPoint Slave transceivers using the RS232 protocol. **Low Power Mode** does not work with MultiPoint Repeaters because they are constantly transmitting.

Default Setting:	0
Options:	Any number between 0 and 31. The higher the number, the greater the power consumption decrease.
Setup Terminal Menu:	(3) Edit Radio Transmission Characteristics > (9) Low Power Mode
Description:	Allows a MultiPoint Slave transceiver to consume less power, primarily by dimming the transceiver's LEDs.

When set to **2** through **31**, the transceiver sleeps between slots. For example, at a setting of **2** the transceiver sleeps 1 out of 2 slots; at a setting of **3** the transceiver sleeps 2 out of 3 slots, and so on.

When the transceiver is asleep, it hears nothing from the Master.

The following table shows the changes at different **Low Power Mode** settings. The actual current draw depends on many factors. The table below gives only a qualitative indication of supply current savings. A low number reduces latency and a high number reduces current consumption.

Setting	Description
0	Low power, disabled.
1	LEDs dimmed, transceiver remains awake, transceiver is listening to the Master's transmissions on every slot, and transceiver's data port is shut down if the RTS line is de-asserted (low). In this case, the transceiver needs to be awakened before it is able to send data to the Master.
2	LEDs dimmed, transceiver sleeps every other slot.
3	LEDs dimmed, transceiver sleeps 2 of 3 slots.
4-31	LEDs dimmed, transceiver sleeps the number of slots corresponding to the setting. For example, with a setting of 31 the transceiver sleeps 30 of 31 slots.

Note the following about the **Low Power Mode** parameter:

- Power savings occur only when the Slave transceiver is linked. No power savings occur when the Slave transceiver is transmitting data. **Low Power Mode** is of little value when a Slave has a constant, high throughput. The **MCU Speed** parameter must be set to **0** and the **RF Data Rate** parameter must be set to **3** for **Low Power Mode** to operate properly.
- To communicate to an RS232 port of a transceiver that is in **Low Power Mode**, the RTS line must be held high to wake it up. The transceiver wakes up within approximately 20 milliseconds of when RTS goes high.
- If the Request to Send (RTS) line on the Slave transceiver is held high, the transceiver remains in normal operation regardless of the **Low Power Mode** setting. After RTS is dropped the transceiver reverts to the **Low Power Mode**.
- If the transceiver has the **DTR Connect** parameter in the MultiPoint Parameters tab set to **1** or **2** and if the **Low Power Mode** is enabled (set to **1 to 31**), the RTS line on the transceiver must be asserted for the

DTR Connect feature to operate properly.

- The diagnostic pins must be disabled or terminated to a cable for the sleep current in **Lower Power Mode** to match the specifications. To disable the diagnostic pins, ensure the following are set:
    - In the Baud Rate tab, the **Setup Port** parameter is set to **1 (Main Only)**.
    - In the MultiPoint Parameters tab, the **Diagnostics** parameter is set to **0** (Off).

Reading Diagnostics in Tool Suite

The Network Diagnostics application provides a place to view diagnostic data for all the devices connected to the Master in your network in real time. This application is ***not*** meant to replicate the functionality of a Network Management System, but rather it is a tool that can be used for diagnostics and troubleshooting in the field.

Important: The Network Diagnostics application is intended for occasional network monitoring or troubleshooting, not for continuous, long-term collection of diagnostic data.

This section provides basic steps for reading diagnostics using Tool Suite. Tool Suite stores the diagnostic data in the database and you can import or export a diagnostic file. For information regarding the data available, recommended best practices, and importing and exporting files using the Network Diagnostics application, see the *Tool Suite User Manual* available on the *User Manual and System Tools* CD or by selecting **File > Help** in the Tool Suite software.

Note: To help identify the transceivers in your network when running Network Diagnostics, set the **Radio Name** and **Radio ID** fields in the Multipoint Parameters tab.

The diagnostic program ***must*** be run from the Master transceiver. Diagnostics requires the following:

- A setting between 1 and 128 in the **Diagnostics** parameter available in the MultiPoint Parameters menu on the Master.
- A second computer or serial connection to run the diagnostics software.
- A diagnostics cable. (Available from FreeWave.)
- Diagnostics software. (Available on the *User Manual and System Tools* CD and on www.FreeWave.com.)

For more information about Diagnostics, contact FreeWave Technical Support.

To run diagnostics using Tool Suite:

1. Connect the Master to the computer running Tool Suite.
2. Open Tool Suite and click **Network Diagnostics** in the Applications pane.
3. From the drop-down menu in the Networks section of the ribbon, select the serial network for which you want to run diagnostics.

If you do not have a network defined, click **Add** and follow the instructions in the wizard. For more information, see the *Tool Suite User's Manual*.

4. From the ribbon, click **Start**.
5. To stop running diagnostics, click **Stop**.

   If you move away from the Network Diagnostics application without selecting **Stop**, the program continues to poll for diagnostic data.

Important: Tool Suite is not optimized for the collection and management of large amounts of diagnostic data from continuous polling. Collection of excessive amounts of data results in overall performance degradation in Tool Suite and network throughput degradation.

Chapter 4: Configuring Point-to-Point Networks

Point-to-Point networks are the most basic type of network, and do not require much more than setting up the basic network, as described in the basic programming and setup chapter.

This chapter provides:

- A brief quick start to setup a Point-to-Point network.
- An LED chart for LED function within a Point-to-Point network.
- Information about programming the Call Book.

Point-to-Point Network Quick Start

To establish a link between a pair of FreeWave transceivers just received from the factory, complete the steps described below for each transceiver.

Point-to-Point Network Quick Start (Tool Suite):

1. Connect the transceiver to the serial port of a computer either through a serial cable or via the diagnostics cable. Make sure to connect the transceiver to a power source.

   Power supply ranges and recommendations vary depending on model. Verify the specifications for the model you are using prior to connecting power.

2. Open a Tool Suite session, select the Configuration application, and ensure the correct port is selected in the **Com Port** field in the Configuration ribbon.
3. From the Networks section of the Configuration ribbon, select the network in which the transceiver resides or click **Add Network** to create a new network in Tool Suite.

4. Click **Read Radio** in the Configuration ribbon to read the transceiver's current settings.
   - If you are using a diagnostics cable to connect to the transceiver, the transceiver automatically goes into Setup mode.
   - If you are using a data cable to connect to the transceiver, you are prompted to press the transceiver's Setup button to enter Setup mode.
   - When in Setup mode, all three LEDs on the transceiver display solid green.
5. Select the Operation Mode tab.

   In the **Modem Mode** field, select to set the transceiver to Point-to-Point mode. For example, set one transceiver as a Point-to-Point Master (Mode 0) and the other as a Point-to-Point Slave (Mode 1). For more information about modem modes, see "Setting the Transceiver's Role in the Network and the Network Type" on page 15.

   Note: A Point-to-Point network can have only one Master.
6. Select the Baud Rate tab.

   Change the **Baud Rate**, **Data Parity**, and **Modbus RTU** to match the device that the transceiver is to be attached to.
7. Select the Transmission Characteristics tab.

   Set the following parameters so they are identical on all transceivers in the network:
   - **Frequency Key**
   - **Max Packet Size**
   - **Min Packet Size**
   - **RF Data Rate**

   If several independent networks are located in close proximity, it becomes very important to include as much frequency and time diversity as possible through use of different **Frequency Key**, **Min and Max Packet Size**, and **Hop Table** parameter settings.

   Changing these settings from the factory defaults may help to eliminate interference from other FreeWave networks.
8. Select the Call Book tab.

   Enter the Slave serial number in the Master's Call Book. Enter the Master's Serial number in the Slave's Call Book, or disable the **Slave Security** parameter in the Slave. For more information about setting up the Call Book see "Using the Call Book in Point-to-Point Networks" on page 58.

   Shortly after both transceivers are plugged in, they should establish a link with each other and the connection is complete. Using the LED table below, verify that the transceivers are operating as expected.
9. Do one of the following to send the changes to the transceiver:
   - To send all the settings for all parameters, within the Configuration application in the Network Title ribbon, click **All**.
   - To send only the parameters you have changed, within the Configuration application in the Network Title ribbon, click **Quick**. This option is only available if you clicked **Read Radio** and are not sending parameter settings from a template to the transceiver.

Point-to-Point Network Quick Start (Terminal Interface):

1. Connect the transceiver to the serial port of a computer either through a serial cable or via the diagnostics cable. Make sure to connect the transceiver to a power source.

   Power supply ranges and recommendations vary depending on model. Verify the specifications for the model you are using prior to connecting power.

2. Open a terminal emulator session and use the following settings when connecting to the transceiver. You can also use the Setup Terminal application within Tool Suite if a terminal emulator is unavailable.
   - Connect to COMx (where 'x' is the number of the COM port being connected).
   - Set the following:
     - **Data Rate** - 19,200
     - **Data Bits** - 8
     - **Parity** - none
     - **Stop bits** - 1
     - **Flow control** - none
3. Press the **Setup** button on the transceiver. If using the diagnostics cable, press **Shift-U** (capital U).
   - The three LEDs on transceiver should all turn green, indicating Setup mode.
   - The Main menu displays on the screen.
4. Press **0** to access the Operation Mode menu.
   - Press**0** to set the transceiver as a Point-to-Point Master or press **1** to set the transceiver as Point-to-Point Slave. For more information about modem modes, see "Setting the Transceiver's Role in the Network and the Network Type" on page 15.
   - Press **Esc** to return to the Main menu.
5. Press **1** in the Main menu.
   - Change the **Baud Rate**, **Data Parity**, and **Modbus RTU** to match the device that the transceiver is to be attached to.
   - Press **Esc** to return to the Main menu.
6. Press **2** in the Main menu to update the Call Book.

   Enter the Slave serial number in the Master's Call Book. Enter the Master's Serial number in the Slave's Call Book, or disable the **Slave Security** parameter in the Slave. For more information about setting up the Call Book, see "Using the Call Book in Point-to-Point Networks" on page 58.
7. Press **3** in the Main menu.
   - Set the following parameters so they are the same on all transceivers in the network:
     - **FreqKey**
     - **Max Packet Size**
     - **Min Packet Size**
     - **RF Data Rate**

The **Frequency Key** option is located in the **F** submenu after you press **0** to access the Frequency Key menu in Main menu **3**.

Changing these values may help to eliminate interference from other FreeWave networks.

- Press **Esc** to return to the Main menu.

Shortly after both transceivers are plugged in, they should establish a link with each other and the connection is complete. Using the LED table below, verify that the transceivers are operating as expected.

8. Press **Esc** to exit the Setup menu and resume normal transceiver operation.

Point-to-Point Operation LEDs

	Master			Slave			Repeater		
Condition	Carrier Detect (CD)	Transmit (Tx)	Clear to Send (CTS)	Carrier Detect (CD)	Transmit (Tx)	Clear to Send (CTS)	Carrier Detect (CD)	Transmit (Tx)	Clear to Send (CTS)
Powered, no link	Solid red bright	Solid red bright	Solid red bright	Solid red bright	Off	Blinking red	Solid red bright	Off	Blinking red
Linked, no Repeater, sending sparse data	Solid green	Intermittent flash red	Intermittent flash red	Solid green	Intermittent flash red	Intermittent flash red	n/a	n/a	n/a
Master calling Slave through Repeater	Solid red bright	Solid red dim	Solid red bright	Solid red bright	Off	Blinking red	Solid red bright	Off	Blinking red
Master linked to Repeater, not to Slave	Flashing orange	Solid red dim	Solid red bright	Solid red bright	Off	Blinking red	Solid Red bright	Solid red dim	Solid red bright
Repeater linked to Slave	Solid green	Intermittent flash red	Intermittent flash red	Solid green	Intermittent flash red	Intermittent flash red	Solid green	Intermittent flash red	Intermittent flash red
Mode 6 - waiting for ATD command	Solid red bright	Off	Blinking red	Solid red bright	Off	Blinking red	n/a	n/a	n/a
Setup Mode	Solid green	Solid green	Solid green	Solid green	Solid green	Solid green	Solid green	Solid green	Solid green

Using the Call Book in Point-to-Point Networks

The Call Book is required in Point-to-Point networks. While the Call Book is an option in Point-to-MultiPoint networks, FreeWave strongly recommends using the **Network ID** feature in most applications. If a large MultiPoint network is implemented using the Call Book and you want to add a transceiver to the network, or need to replace a transceiver, you must physically travel to all transceivers in the network and enter the new serial number in the transceiver's Call Book.

Using the Call Book offers both security and flexibility in determining how FreeWave transceivers communicate with each other.

You must set the following for two FreeWave transceivers to communicate in Point-to-Point mode:

1. The Master transceiver' serial number must be listed in the Slave transceiver's Call Book or **Slave Security** is turned off in the Slave.
2. The Slave serial number must be listed in the Master Call Book .
3. The Master must be programmed to call the Slave (**Entry to Call** option).

The Call Book allows you to incorporate up to 10 FreeWave transceivers, designate 1 to 4 Repeaters to use with each transceiver, and designate which Slave the Master calls. To set the **Entry to Call** option, select the number in the **Entry to Call** field, select **All** to direct the Master to call all Slave transceivers.

Note: To set the **Entry to Call** option in the terminal interface, enter **C** at the Call Book menu, followed by the menu number corresponding to that Slave. To call any available Slave in the list, enter **C** then enter **A** to direct the Master to **Call All**.

It is important that the Call Book slots (0-9) are filled sequentially starting with slot 0. When a Master is instructed to **Call All**, it calls all Slave transceivers listed until it reaches the first serial number of 000-0000 (or a blank slot). If a serial number is entered after the all zero number or as a Repeater, the Master does not recognize it as a valid number.

Note: When entering numbers into the Call Book, you need only define Repeaters in the Master Call Book. The Slave Call Book only requires the Master serial number. A Repeater need not have anything listed in its Call Book.

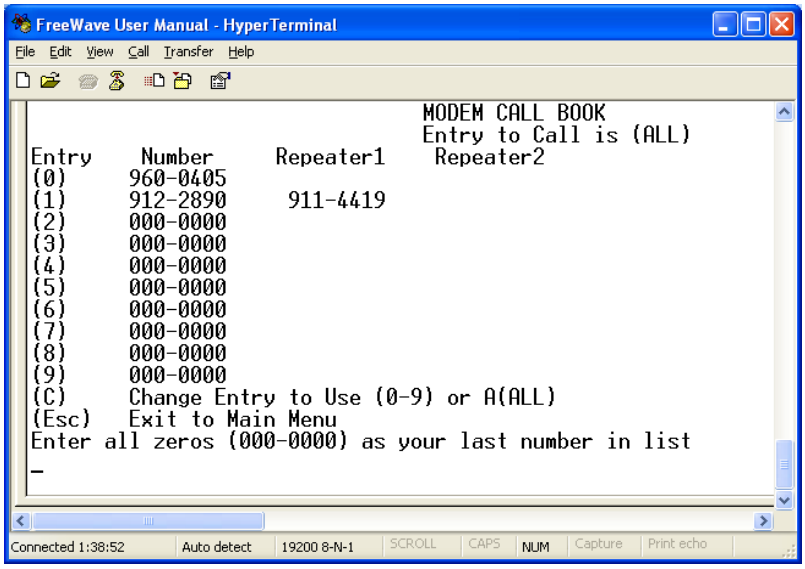
To set the Call Book in Tool Suite:

1. In the Tool Suite Configuration application, select the device to program and click the **(2) Call Book** tab.
2. In the **Number** column in **Row 0**, enter the seven-digit serial number of the transceiver being called.
3. In the **Repeater 1** column, enter the first Repeater's seven-digit number. If no Repeaters are being used, leave the column empty.
4. In the **Repeater 2** column, enter the second Repeater’s 7-digit number. If only one Repeater is being used, leave the column empty.
5. If Repeaters are being used, select the appropriate **Entry to Call** option in the Master Call Book.

   To apply the changes, select either the **Quick** or **All** icon. Tool Suite applies the changes to the transceiver.

To set the Call Book in the terminal interface:

1. Select **C(2) Edit all Book** from the main Setup menu to display the following window:



2. Enter the number or letter associated with the option you want to select.
3. At the Enter New Number prompt, enter the seven-digit serial number of the transceiver being called.
4. The system prompts for the first Repeater's serial number. If no Repeaters are being used, press **Esc** and continue with step 6. Otherwise, enter the 7-digit serial number of the Repeater.
5. The system prompts for the second Repeater's serial number. Enter the 7-digit serial number of the second Repeater. If only one Repeater is being used, press **Esc**.

   The system refreshes the transceiver's Call Book menu with the new changes.
6. Repeat steps 2 to 5 for additional transceivers in the network.
7. Press **Esc** to return to the Main menu.

Programming Point-To-Point Extended Call Book to Use Three or Four Repeaters

In a Point-to-Point configuration, FreeWave transceivers can use up to four Repeaters. To use three or four Repeaters, program the Call Book with the Slave serial number, followed by the first two Repeaters. On the next line enter 999-9999 as the transceiver to call. When prompted for the Repeaters enter the third and fourth Repeaters in the link.

The illustration below shows a Point-to-Point link where a Slave is called through four Repeaters. In this example the Master is calling the Slave, 571-3872, through Repeater 1, 901-1234, then Repeater 2,910-0234, then Repeater 3, 571-3456, and finally Repeater 4, 571-4567. Entering the serial number 999-9999 in line 1 instructs the Master to continue calling through the Repeaters programmed on that line.

Entry	Number	Repeater 1	Repeater 2
0	571-3872	901-1234	910-0234
1	999-9999	571-3456	571-4567
2			
3			
4			
5			
6			
7			
8			
9			

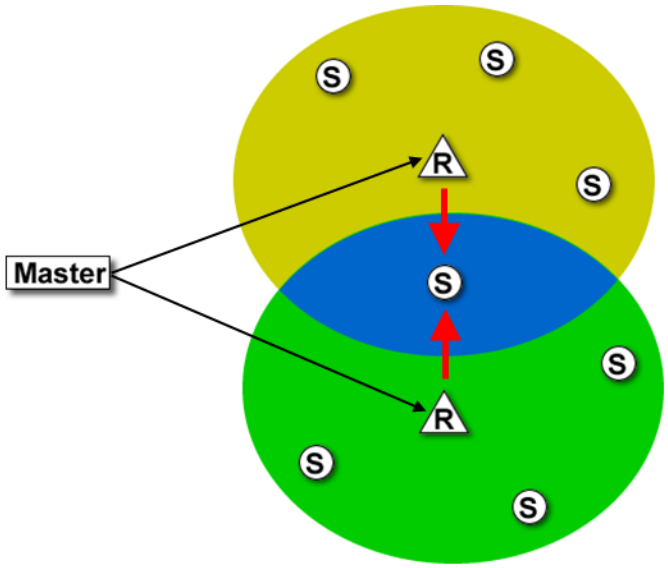
To call a Slave transceiver through one or more Repeaters, that Slave must be called individually. With **Call All** selected, the Master will not connect with any Slave transceivers through Repeaters. The Master calls every Slave in the list and connects with the first Slave that responds. When calling through a Repeater, the Master must first call that Repeater and establish a communications link with it prior to making contact with the Slave.

Chapter 5: Advanced Programming

The settings and scenarios covered in this chapter are considered advanced programming, and are settings and scenarios that you are not as likely to use in your network.

Working with Parallel Repeaters

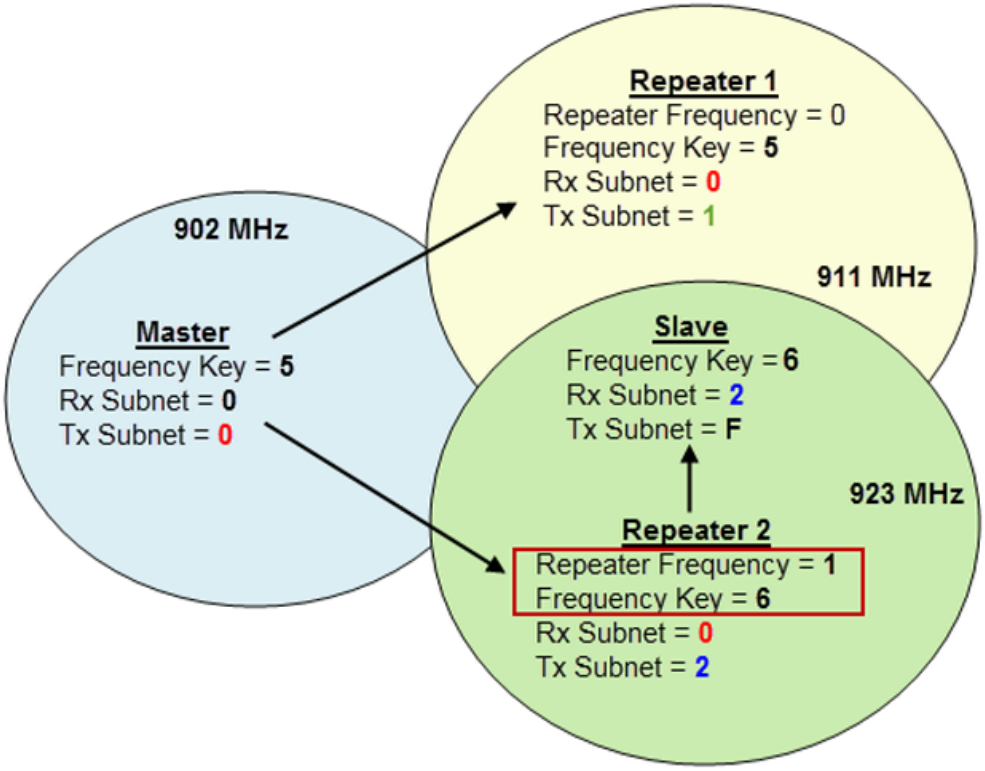
As you add Repeaters to a network, plan accordingly to avoid creating a parallel Repeater scenario. A parallel Repeater is defined as two or more Repeaters linked to the same point in the network.



In the diagram above, the Slave transceiver in the middle has overlapping coverage from both the Repeaters (parallel Repeaters). Data from the Repeaters is transmitted on the same **Frequency Key** in the same time slot, which creates message collisions.

To resolve this scenario, change the following settings on one or more of the Repeaters in conflict:

- **Repeater Frequency** - Set the **Repeater Frequency** parameter in the MultiPoint Parameters tab to any number other than **0**. If set to a number other than **0**, the transceiver uses the frequency key set in the **Frequency Key** parameter in the Transmission Characteristics tab, instead of the frequency key assigned to the Master.
- **Frequency Key** - Set the **Frequency Key** parameter in the Transmission Characteristics tab to a key other than that of the conflicting Repeater.



If you need to add a Repeater to your network, use the following steps to help ensure that you resolve any parallel Repeater issues up front, before deploying the Repeater in the network.

1. From within Tool Suite, run a network diagnostics file. You can also gather the settings from all the Repeaters that are currently in your network.
2. Review the network diagnostics file, paying special attention to the following settings on each Repeater and the Master
   - **Frequency Key**
   - **Repeater Frequency**
   - **Rx** and **Tx Subnet IDs**
3. On a piece of paper, draw your network, noting the above settings for each Repeater, ensuring there are no duplicates.

   If there are duplicates, change the **Repeater Frequency** and the **Frequency Key** parameters as described above.

If the Repeater you are adding is the only Repeater in the network, set the **Frequency Key** parameter to match the Master, the **Rx Subnet ID** parameter to match the Master's **Tx Subnet ID** parameter setting, and the **Tx Subnet ID** parameter to **1**. In the Master, set the **Repeaters** parameter to **Enabled**.

Setting Transceiver Passwords

Use passwords to prevent access to or changing of any of the transceiver's parameters. This option is useful if you want to prevent unauthorized personnel from gaining access to the transceiver settings.

If the **Setup Port** option in the Baud Rate tab is set to **(1) Main Only** or **(3) Both**, the password is only accepted if the option is accessed from the main data port. To use the Password function using the diagnostics port, the **Setup Port** option must be set to **(2) Diagnostics Only**.

Warning! If the password feature is enabled and the password is forgotten, you need to return the transceiver to FreeWave to have the password disabled.

To set a password:

1. From the Setup main menu in the terminal interface, select **(8) Chg Password** to display the following prompt:

   New PW? (<esc> to exit)

2. To back out of the process and not enable the password press **Esc**. To set a password, type exactly four characters. Passwords are case sensitive.

   Press **Esc** to cancel the process at any point.

3. After you enter the four characters the following prompt displays:

   <Enter> to accept,<esc> to quit.

4. To accept the password as entered and enable the feature, press **Enter**. To quit the process and not enable the password, press **Esc**.

   If you press **Enter**, the password displays on the line above. The password is case sensitive and every keystroke is a character.

To change a password:

After the password feature has been enabled, it is possible to change to a new password.

1. From the Setup main menu in the terminal interface, select **(8) Chg Password**.
2. At the Enter Security Code prompt enter the current four character, case sensitive password.

   After entering the password correctly, the prompt to enter the new password displays. Enter the new four character, case sensitive password.

   Press **Esc** to cancel this process at any point.

3. To accept the password as entered and enable the feature, press **Enter**. To quit the process and not enable the password, press **Esc**.

   If you press **Enter**, the password displays on the line above. The password is case sensitive and every keystroke is a character.

To disable a password:

After the password features has been enabled, it is possible to disable the password if you know the current password.

Important: You can only disable a password using the prompt when you read the transceiver in Tool Suite, or through a terminal emulator. You cannot disable the password using Setup Terminal application within Tool Suite.

1. From the Setup main menu in the terminal interface, select **(8) Chg Password**.
2. Hold down the **Alt** key and type **0255** using the number pad on your keyboard and release the **Alt** key.
3. Repeat this step three more times (hold **Alt** and type **0255** a total of 4 times).

Important: You must type the **0255** using the NUM Pad on your computer, not the top row of numerals.

After the fourth entry, the password is disabled.

Enabling and Setting Up AES Encryption

Protecting the confidentiality, integrity, and authenticity of your data communications is essential to maintaining a robust, reliable, and secure wireless infrastructure. FreeWave has incorporated a number of mechanisms to achieve these critical security objectives, including the use of AES encryption. When available and enabled, AES encryption adds a layer of 128-bit, 192-bit, or 256-bit encryption strength to the data before it is sent over the RF link.

Note: AES encryption is available as an option set at the factory. If you are running AES encryption, you cannot upgrade or downgrade the transceiver using Tool Suite.

To use AES encryption, you must set the encryption strength, provide an encryption key, and provide an encryption channel key. These settings are available in the (3) Edit Radio Transmission Characteristics > (E) Encryption menu in the terminal interface, and are not available in Tool Suite. For more information about the settings, see the descriptions below. For information about accessing the Setup menu using the terminal interface, see "Accessing the Setup Menu Using a Terminal Emulator " on page 10.

Important: When AES is enabled, every transceiver in the network must have matching encryption strengths, encryption keys, and encryption channel keys, and the **MCU Speed** parameter set to **3** for successful communication and data transmission.

Encryption (Strength)

Note: AES encryption settings are available only through the Setup menu in the terminal interface. If the transceiver does not have **Encryption** enabled, menu option **E** in the (3) Edit Radio Transmission Characteristics menu is blank and has no function.

Important: This setting must match across all transceivers in the network.

Default Setting: (0) Off

Options:
- **(0) Off** - Turns off AES encryption.
- **(2) AES 128** - Enables AES encryption, 128-bit strength.
- **(3) AES 192** - Enables AES encryption, 192-bit strength.
- **(4) AES 256** - Enables AES encryption, 256-bit strength.

The options available for selection are based on the encryption strength set at the factory, or within the upgrade to use AES completed with FreeWave technical support's assistance. For example, if the transceiver is factory set to include AES 256, then each strength option is available; however, if the transceiver is factory set to include AES 192, then only **Off**, **AES 128**, and **AES 192** are available.

Selecting any option other than **0** enables AES encryption and you must also set the encryption key and the channel key for successful communication.

Setup Terminal Menu: (3) Edit Radio Transmission Characteristics > (E) Encryption

Description: AES encryption is available in various strengths. Your network, and the data you are sending determines the encryption strength you should use. The higher the encryption strength, the stronger the encryption; however, it can also take longer for the encryption and de-encryption to take place.

Encryption Key

Note: AES encryption settings are available only through the Setup menu in the terminal interface. If the transceiver does not have **Encryption** enabled, menu option **E** in the (3) Edit Radio Transmission Characteristics menu is blank and has no function.

Important: This setting must match across all transceivers in the network.

Default Setting: Blank

Options: Any set of hexadecimal pairs as described below.

Setup Terminal Menu: (3) Edit Radio Transmission Characteristics > (E) Encryption > (5) Enter Key

Description: The encryption key is the piece of information used to encrypt and de-encrypt the data sent through your network. Even with encryption, your data is only as secure as the strength of the encryption key you use. Keys should be random in nature and entered as hexadecimal values (0 to F in two-character pairs). You can use any combination of characters for your key. For example, a combination of numbers that you know, or a sentence or phrase converted into hexadecimal format. Various string-to-hexadecimal converters are available on the Internet.

Enter the encryption key in 2-character hexadecimal combinations in the lines provided:

```
Enter Choice  e
0=Off, 2=AES128, 3=AES192, 4=AES256, 5=Enter Key 6=Channel Key
00 34
01 a5
02 6d
03 45
04 76
05 23
06 1a
07 0e
08 87
09 43
0A 11
0B 0b
0C 22
0D 19
0E 90
0F 75
10 61
11 07
12 56
13 a3
14
```

The **Enter Key** option always asks for all 32 lines of the encryption key. However, the encryption strength you select determines how many of the lines are required:

- **128-bit encryption** - Enter key information in rows 00 to 0F. The last 16 lines (10 to 1F) are ignored.
- **192-bit encryption** - Enter key information in rows 00 to 17. The last 8 entries (18 to 1F) are ignored.
- **256-bit encryption** - Enter key information in rows 00 to 1F. All lines are used.

Encryption Channel Key

Note: AES encryption settings are available only through the Setup menu in the terminal interface. If your transceiver does not have **Encryption** enabled, menu option **E** in the (3) Edit Radio Transmission Characteristics menu is blank and has no function.

Important: This setting must match across all transceivers in the network.

Default Setting:	Blank
Options:	Any set of hexadecimal pairs as described below.
Setup Terminal Menu:	(3) Edit Radio Transmission Characteristics > (E) Encryption > (6) Channel Key
Description:	The channel key is required when AES encryption is enabled for transceivers in the network to link when AES encryption is enabled. This setting differs from the **Encryption Key** parameter in that it does not encrypt the actual data but is required, along with the other "golden settings" described in a network, for the communication to take place.

Channel keys should be random in nature and entered as hexadecimal values (0 to F in two-character pairs). You can use any combination of characters for your key. For example, a combination of numbers that you know, or a sentence or phrase converted into hexadecimal format. Various string-to-hexadecimal converters are available on the Internet.

Enter the encryption key in 2-character hexadecimal combinations in lines 00 to 07 in the lines provided.

```
Enter Choice  e
0=Off, 2=AES128, 3=AES192, 4=AES256, 5=Enter Key 6=Channel Key
00 12
01 af
02 21
03 43
04 51
05 ab
06 Ac
07 cD
```

Troubleshooting AES Setup

The transceivers link, transmit data, and then unlink.

Verify that the **MCU Speed** parameter is not set to **3** in the terminal interface.

The transceivers link, transmit data, but the data is in unrecognizable characters.

Verify that the **Encryption Key** on each transceiver is set exactly the same. If the keys do not match, the transceivers can still transmit data, but cannot decrypt the data.

The transceivers do not link and the golden settings are all set the same.

Verify that the **Channel Key** in the Encryption menu is set the same across the transceivers in the network. If the keys do not match, the transceivers will not link when AES is enabled, even if the golden settings match.

Low Baud Rates

The transceiver's baud rate may be set to 300, 600, or 900. For more information about using a low baud rate, contact FreeWave Technical Support.

Multi-Master Synch

The **Multi-Master Synch** setting is reserved for applications in both Point-to-Point and MultiPoint modes with concentrations of Master units where it is necessary to reduce interference between the Master transceivers. For more information about using **Multi-Master Synch** in non-TDMA mode, see application note #5412, *Synchronizing Collocated Masters*, or contact FreeWave Technical Support. For more information about using **Multi-Master Synch** while in TDMA mode, contact FreeWave Technical Support.

Time Divisible Multiple Access (TDMA)

Available as an optional, add-on feature in some transceiver models, the FreeWave Time Division Multiple Access (TDMA) protocol is an enhanced and sophisticated version of Point-to-MultiPoint communications. The TDMA protocol provides timing and other parameters, which in turn allow large transceiver networks to work in a non-polled environment. This option is only used for peer-to-peer communications or when applications are very time specific. If you purchase TDMA as an option, additional information is provided to you about implementing and using the feature.

For additional information about TDMA, contact FreeWave Technical Support.

Chapter 6: Viewing Transceiver Statistics

When you read a transceiver the system displays data transmission statistics the transceiver has gathered during the most recent session. This information is valuable when you need to know the signal strength and noise levels of the link. Statistics are gathered during each time the Master and Slave link and are reset when the next link begins.

In addition, you can view more data transmission characteristics, including averages gathered over time, in the Network Diagnostics application. For information about running network diagnostics using Tool Suite, see the *Tool Suite User Manual*.

To display statistics in Tool Suite:

1. In the Tool Suite Configuration application, click **Read Radio**, and then click the Device Information tab.
2. Review the statistics. Each statistic is described in detail in the sections below.

   You can also view the same statistics using the Setup Terminal option in Tool Suite.

To display the Radio Transmission Characteristics in the terminal interface:

1. Select **(4) Show Radio Statistics** from the Setup main menu to display the following window:

   Review the radio statistics. Each statistic is described in detail in the sections below.

Antenna Reflected Power

This statistic is not valid in the GXM transceivers.

This is a measurement of the transmitted power that is reflected back into the transceiver from mismatched antennas or cables, or loose connections between the transceiver and antenna. A reading of 0 to 5 is good; 5 to 20 is marginal; 20 or higher indicates that the connections should be inspected for loose connections and cable quality. A reading of 30 or higher indicates a definite problem in the system.

The most likely reason for a higher **Antenna Reflected Power** reading is a cable issue between the transceiver and the antenna: loose connections, cable kinks, breaks in cable shielding, moisture in the fittings or connections, etc. Less commonly, a high **Antenna Reflected Power** reading can indicate a hardware problem with the transceiver itself, such as a damaged RF connector. Lastly, a high reading may indicate a problem with the antenna itself, although antenna problems are the least likely indicator.

Master-Slave Distance

The physical distance between the Slave transceiver and the Master transceiver in the network. This distance is most accurate at a distance greater than 2.5 miles (4.0234 km).

Noise Level

The **Noise Level** indicates the level of background noise and interference at this transceiver and at each of the Repeaters in the link. The number is an average of the noise levels measured at each frequency in the transceiver's frequency hop table.

The individual measurement values at each frequency hop channel are shown in the frequency table. If you are viewing statistics in the terminal interface, press **Enter** when the Radio Statistics menu displays to view the frequency table.

Ideally, the difference between the average signal level and average noise level should be **30** or more. Margins that are significantly higher than this are an indication of a high level of interference that may degrade the performance of the link.

Number of Disconnects

The value in this statistic indicates the total number of times the link between the Master and the Slave has been lost and the transceivers lose Carrier Detect from the time the transceiver is powered on until the transceiver is put into Setup mode. Under ideal operating conditions, the number of disconnects should be **0**. One or more disconnects may indicate a weak link, the presence of severe interference problems, or loss of power to any of the transceivers in the link.

Note: In Tool Suite, the disconnect information is available in the Summary View in the Network Diagnostics application.

Radio Temperature

The **Radio Temperature** value is the current operating temperature of the transceiver in degrees Celsius. For proper operation, a FreeWave transceiver must be in the temperature range of -40° to +85 °C.

Rate % (Receive Percentage Rate)

The **Rate %** measures the percentage of data packets that were successfully transmitted from the Master and received by the upstream transceiver on the first attempt. The rate percentage represents only what the upstream transceiver received.

A number of 75 or higher indicates a robust link that provides very good performance even at high data transmission rates. A number of 15 or lower indicates a weak or marginal link that provides lower data throughput. Throughput is reduced by 50 percent if the network contains a Repeater.

Note: Many settings can impact actual throughput, including **Master Packet Repeat** and **Max Slave Retry**. In addition, if the link is asymmetrical, the percentage reported in this statistic can be very high, and the uplink can still be poor.

Signal Level

The **Signal Level** indicates the level of received signal at the transceiver and at each of the Repeaters in the link. The source of the signal is the transceiver that transmits to the transceiver from which you are reading this statistic. The number is an average of the received signal levels measured at each frequency in the transceiver's frequency hop table.

The individual measurement values at each frequency hop channel are shown in the frequency table. If you are viewing statistics in the terminal interface, press **Enter** when the Radio Statistics menu displays to view the frequency table.

For a reliable link, the margin should be at least 15 dB. Low average signal levels can often be corrected with higher gain antennas, better antenna placement and/or additional Repeaters.

Note: See the installation manual for antenna and FCC requirements.

Transmit Current

The **Transmit Current** measures the current draw of the transmitter in milliamps (mA). See the transceiver specifications for typical values.

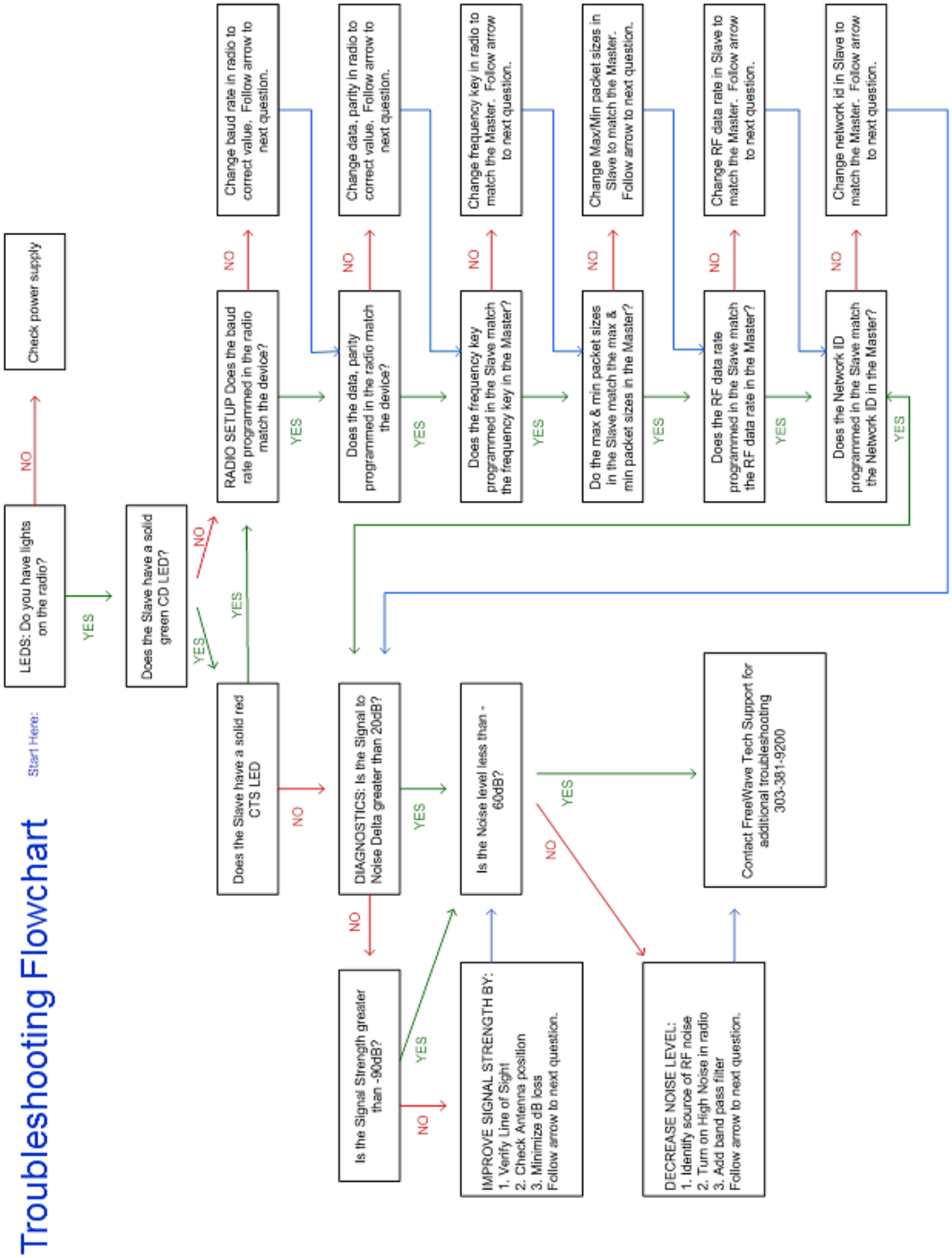
Chapter 7: Troubleshooting

If you are experiencing trouble with your network, use the following to initially troubleshoot and help identify the problem with the network or a transceiver within it:

- LEDs on the transceiver. See "Point-to-MultiPoint Operation LEDs" on page 39 and "Point-to-Point Operation LEDs" on page 58.
- Settings
- RF Quality

Use the following flow chart and the troubleshooting list in this chapter to walk through basic checks to help diagnose the issue. If you need assistance, contact FreeWave Technical Support.

Troubleshooting Flowchart



Troubleshooting

Note: For AES encryption troubleshooting tips, see "Troubleshooting AES Setup" on page 69.

My transceiver does not stay in Setup mode and I am not able to program it through the diagnostics port. when I try to place the transceiver into Setup mode, all three LEDs flash green, and then go back to their previous state.

Additional symptoms of this problem include:

	Carrier Detect (CD)	Transmit (Tx)	Clear to Send (CTS)
MultiPoint Master	Solid red bright	Solid red dim	Off
MultiPoint Slave (unlinked)	Solid red bright	Off	Blinking red
MultiPoint Slave (linked)	Solid green	Off	Solid red bright
Point-to-Point Master (unlinked)	Solid red bright	Solid red dim	Solid red bright
Point-to-Point Master or Slave	Solid green	Intermittent flash red	Intermittent flash red

Two scenarios could be causing the transceiver to not enter Setup mode.

The transceiver is wired for RS485 and Pins 5 and 7 on a board-level transceiver, or Pins 2 and 3 on an enclosed transceiver(or one with a DB9 connector) are shorted together.

1. Separate the wires and place the transceiver into Setup.
2. Change the **Setup Port** parameter in the Baud Rate tab to **Diagnostic Only**.

If there is a data source (PLC, RTU, PC, or Terminal Server) connected to the data port data is coming into the data port while you are trying to access Setup through the diagnostics port.

1. Disconnect the data source and place the transceiver into Setup.
2. Change **Setup Port** parameter in the Baud Rate tab to **Diagnostic Only**.

My transceivers are linked, but I cannot pass data.

Verify that the **Baud Rate** and **Data Parity** settings match between devices.

We recently had a bad storm with lots of lightning and my transceiver has not worked since. I have replaced the transceiver but it still does not link.

Verify that the coax cable or antenna were not damaged in the storm.

I have a new network. My transceivers are linked but I am not able to pass data. Gas Company X has had a FreeWave network out here in the same area for a long time and they are not having issues. What is wrong?

Your network is likely using the default settings for **Frequency Key**, **Network IDs**, **Minimum Packet Size**, and **Maximum Packet Size**. Refer to the user manual for the transceiver you added and change your settings from the default settings.

Most of my sites report in and I can poll, but I cannot poll any of the Slaves that talk back to Repeater 2.

Repeater 2 is experiencing high noise.

My network has been running flawlessly for the last 2 years. Now, all of a sudden, I have a group of Slaves that I cannot poll.

A Parallel Repeater has been added/changed in the network and has the same frequency settings and is now interfering with the other Repeater. Program the new Repeater with a different set of parameters.

My network keeps locking up. If I cycle power on the Master, the network is restored and I can poll again until the next time the network locks up.

There is a "chatty" Slave in the network. The Slave is not getting acknowledgement of data it sends to the Master and it keeps trying to resend data to the Master locking out all other communications to the Master. This is typically caused by a bad signal from the Slave to the Master. Verify line of sight, antenna direction, and noise levels at the Slave.

I installed a new Slave in my network, but I cannot get it to link. The CD light is solid red and the CTS light is blinking red.

LOS (Line of Sight) issue or settings issue.

I have a site that used to perform flawlessly. Now I cannot reliably get data from the RTU at this site.

Antenna reflected power causing problem. Reflected power may be caused by defects or damage in the antenna, cabling, connections, etc. Verify that the cabling, connectors, and the antenna are connected correctly and have not sustained any damage.

When I connect directly to my RTU I am able to poll data successfully. When I add in the transceivers, I cannot get any data from my poll.

Baud rate above 38,400 may need flow control line connected.

My Master transceiver is receiving odd or incorrect data after a poll request.

There is a serial interface mismatch between the site, the device, or the transceiver.

1. From within Tool Suite, save a network diagnostic file for your network.
2. Scan the file for serial transceivers with a **Serial Interface** parameter set to **RS232**.
3. For RS232 transceivers, look at the Data TX information in the summary view for any transceiver that has an excessively high Data TX.

   You are looking for one or more sites that increase the data count by the number of bytes contained in the poll request. For example, if a poll is 64 bytes, the data poll increases by 64 bytes after the poll.

4. The sites you identify may be configured as RS232, but wired as RS485. Send a technician to the site to verify the wiring.
5. If the site is wired for RS485 and the device connected to the transceiver is an RS485 device, correct the following parameter settings in the Baud Rate tab and send the new settings to the transceiver:
   - **Serial Interface** - Set to **RS485** .
   - **Setup Port** - Set to **Diagnostics Only**.
   - **Modbus RTU** - Set to **1**.
   - **Turn Off Delay** - Set to **4**.

   If the site is wired for RS485 and device connected requires RS232, correct the wiring from the transceiver to the device.
   - Pin 5 on the FreeWave transceiver to device RX.
   - Pin 7 on the FreeWave transceiver to device TX.
   - Pin 6 on the FreeWave transceiver to device signal ground.

Chapter 8: Additional Transceiver Information

This section contains additional important information about the FreeWave transceivers described in this manual.

- Connector pin assignments
- Factory default settings
- Specifications
- Mechanical drawings

GXM-T14 Board-Level Pinout

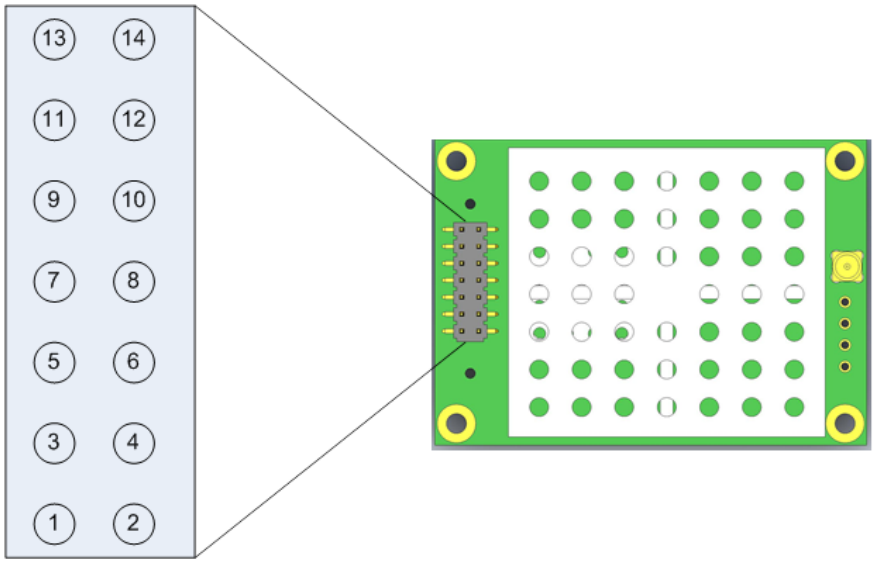
J1 - 14 pin, 2.00 mm centers, Samtec TMM series, TMM-107-01-*G-D-SM-option*

Mates with Samtec CLT, SMM, MMS, SQT, ESQT, SQW, TLE, TCSD, TLSD series.

Note: See the drawing below for identification of pin numbers.

Pin	Input/Output	Description	Label
1	Input	Power	B+
2	Input	Reset	Interrupt
3	Input	Data Terminal Ready	DTR
4	Ground	Ground	GND
5	Output	Transmitted Data	TXD
6	Output	RSSI Out	RSSI
7	input	Received Data	RXD
8	Output	Carrier Detect	CD

Pin	Input/Output	Description	Label
9	Input	Request To Send	RTS
10	Output	Clear To Send	CTS
11	Input	Diagnostic Received Data	Diag RX
12	Output	Diagnostic Transmitted Data	Diag TX
13	Ground	Ground	GND
14	Output	Baud Clock	Baud Clock



GXM-T24 Board-Level Pinout

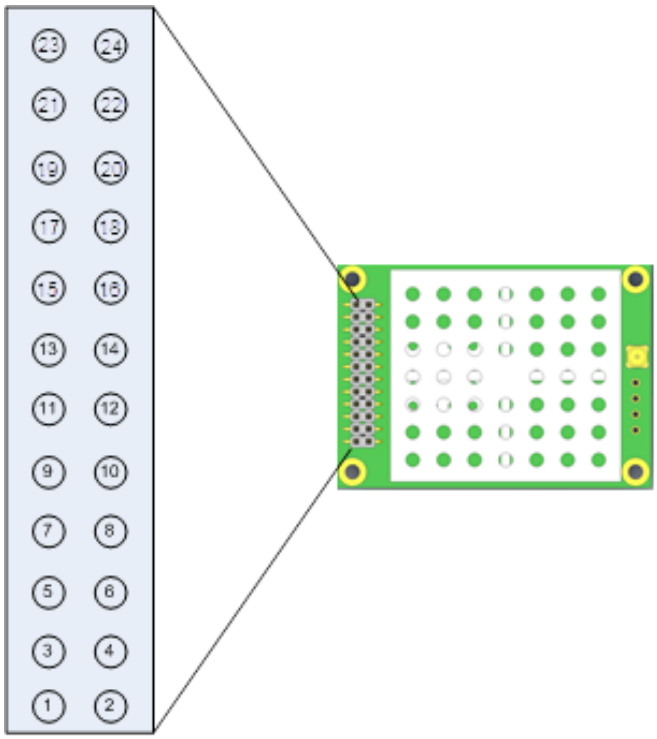
J1 - 24 pin, 2.00mm centers, Samtec TMM series, TMM-112-01-G-D-SM-A-M-TR

Mates with Samtec CLT, SMM, MMS, SQT, ESQT, SQW, TLE, TCSD, TLSD series.

Note: See the drawing below for identification of pin numbers.

Pin	Input/Output	Description	Label
1	Output	Remote CD LED Red Anode	
2	Output	Remote CD LED Red Cathode	
3	Output	Remote TX LED Red Anode	
4	Output	Remote CTS LED Red Anode	
5	Output	Remote CTS LED Red Cathode	
6	-	Reserved	
7	Input	Power	B+
8	Input	Reset	Interrupt
9	Input	Data Terminal Ready	DTR

Pin	Input/Output	Description	Label
10	Ground	Ground	GND
11	Output	Transmitted Data	TXD
12	Ground	Ground	GND
13	Input	Received Data	RCX
14	Output	Carrier Detect	CD
15	Input	Request to Send	RTS
16	Output	Clear to Send	CTS
17	Input	Diagnostic Received Data	Diag RX
18	Output	Diagnostic Transmitted Data	Diag TX
19	Ground	Ground	GND
20	Output	Baud Clock	Baud Clock
21	-	Reserved	
22	-	Reserved	
23	-	Reserved	
24	-	Reserved	



GXM-T14 and GXM-T24 Transceiver Specifications

Specifications may change at any time without notice. For the most up-to-date specifications information, see the product's data sheet available at www.FreeWave.com.

Specification			
Frequency	2.400 to 2.4835 GHz		
Transmitter			
Output power	0 dBm (10 mW) to 27 dBm (500 mW) with option to limit to 20 dBm (100 mW)		
Range	20 miles with clear line of sight		
Modulation	2 level GFSK		
RF Data Rate	Selectable speeds, 115.2 or 153.6		
Occupied bandwidth	230 kHz		
Hopping Patterns	15 per band, 105 total, user selectable		
Hopping Channels	3 groups of 80		
Frequency Zones	16 zones		
RF Connector	MMCX		
Receiver			
Sensitivity	-105 dBm at 115.2 kbps for 10^{-4} bit error rate -102 dBm at 153.6 kbps for 10^{-4} bit error rate		
IF Selectivity	20 dB at fc ± 345 kHz		
Dynamic Range	+10 dBm 3rd Order Intercept Point at Input Connector		
System gain	132 dB		
Data Transmission			
Error detection	32 Bit CRC, retransmit on error		
Data Encryption	AES 128/192/256 Bit Encryption* and Proprietary Spread Spectrum Technology		
Data Interface	1200 bps to 230.4 Kbps		
Data Connector	Straight 14-pin or 24-pin dual row header 2.0 mm spacing		
Data Throughput	115.2 kbps sustained throughput**, 80 kbps low speed		
Power Requirements			
Operating Voltage	+3.3 to +5.0 VDC		
Current (mA)	**Mode**	**+3.3 VDC**	**+5 VDC**
	Transmit	1200	700
	Receive	165	135
	Idle	35	19

Specification			
	Sleep	8	6
General Information			
Operating Temperature Range	-40° C to +85° C (-40° F to +185° F)		
Dimensions	50.8 mm L x 36 mm W x 9.6 mm H (2" L x 1.4" W x 0.38" H)		
Weight	15 g (0.53 oz)		
Humidity	0% to 95% non-condensing		

* Contact your FreeWave reseller or sales representative for implementation details.

** At 100% receive success rate. **RF Data Rate** setting of **2**.

GXM-MR Transceiver Specifications

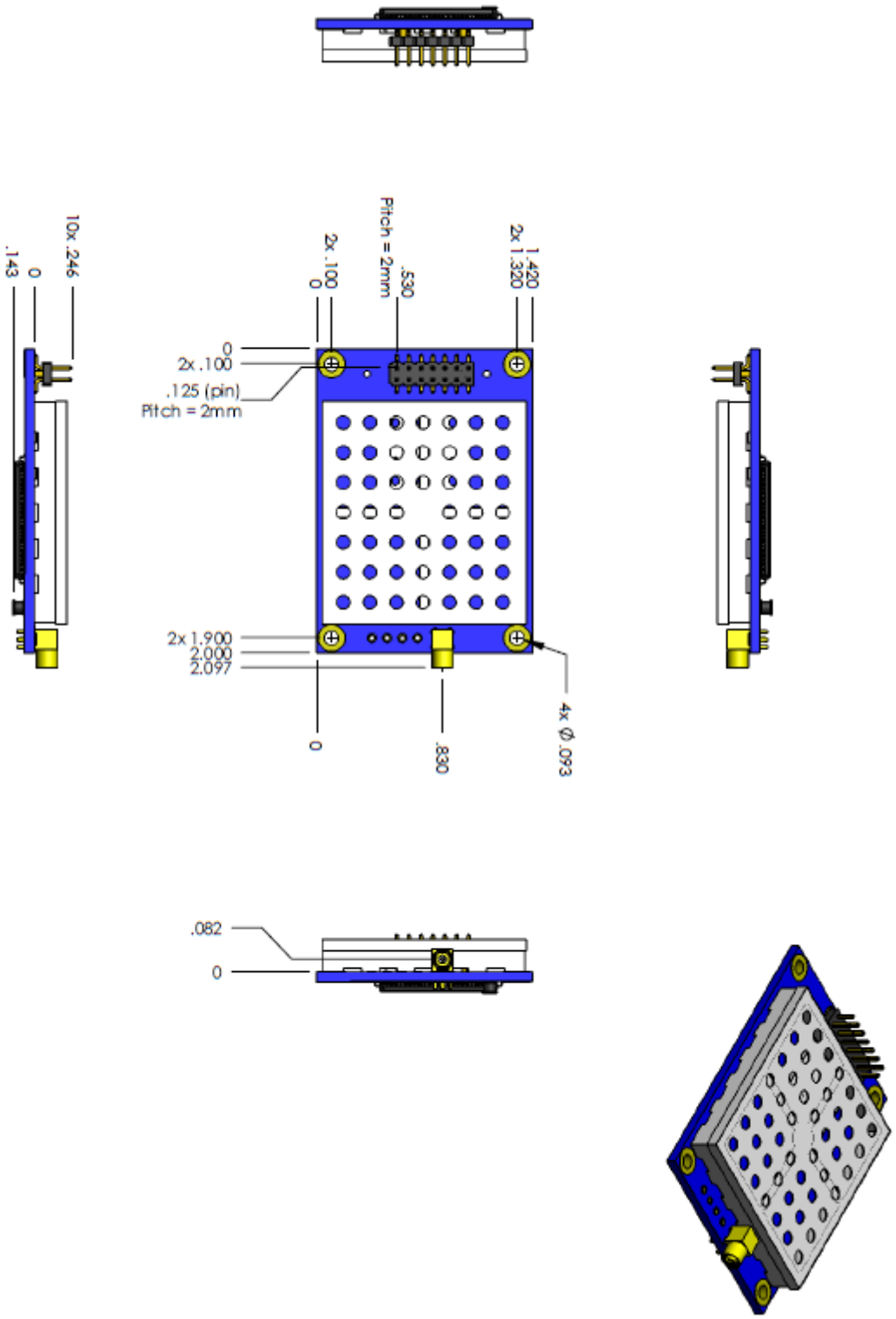
Specifications may change at any time without notice. For the most up-to-date specifications information, see the product's data sheet available at www.FreeWave.com.

Specification				
Frequency	2.400 to 2.4835 GHz			
Transmitter				
Output power	0 dBm (10 mW) to 27 dBm (500 mW) with option to limit to 20 dBm (100 mW)			
Range	20 miles with clear line of sight			
Modulation	2 level GFSK			
RF Data Rate	Selectable speeds, 115.2 or 153.6			
Occupied bandwidth	230 kHz			
Hopping Patterns	15 per band, 105 total, user selectable			
Hopping Channels	3 groups of 80			
Frequency Zones	16 zones			
RF Connector	MMCX			
Receiver				
Sensitivity	-104 dBm at 115.2 kbps for 10^{-4} bit error rate -101 dBm at 153.6 kbps for 10^{-4} bit error rate			
IF Selectivity	20 dB at fc ± 345 kHz			
Dynamic Range	+10 dBm 3rd Order Intercept Point at Input Connector			
Data Transmission				
Error Detection	32 Bit CRC, retransmit on error			
Data Encryption	AES 128/192/256 Bit Encryption* and Proprietary Spread Spectrum Technology			
Data Interface	1200 bps to 230.4 kbps			
Data Connector	Board level: 10-pin header, 0.1 inch spacing, power/data connector			
Data Throughput	115.2 Kbps			
Power Requirements				
Operating Voltage	+6.5 VDC to +30 VDC			
Current (mA)	**Mode**	**+6.5 VDC**	**+12 VDC**	**+30 VDC**
	Transmit	375	295	140
	Receive	120	80	51
	Sleep	9	5	3
General Information				

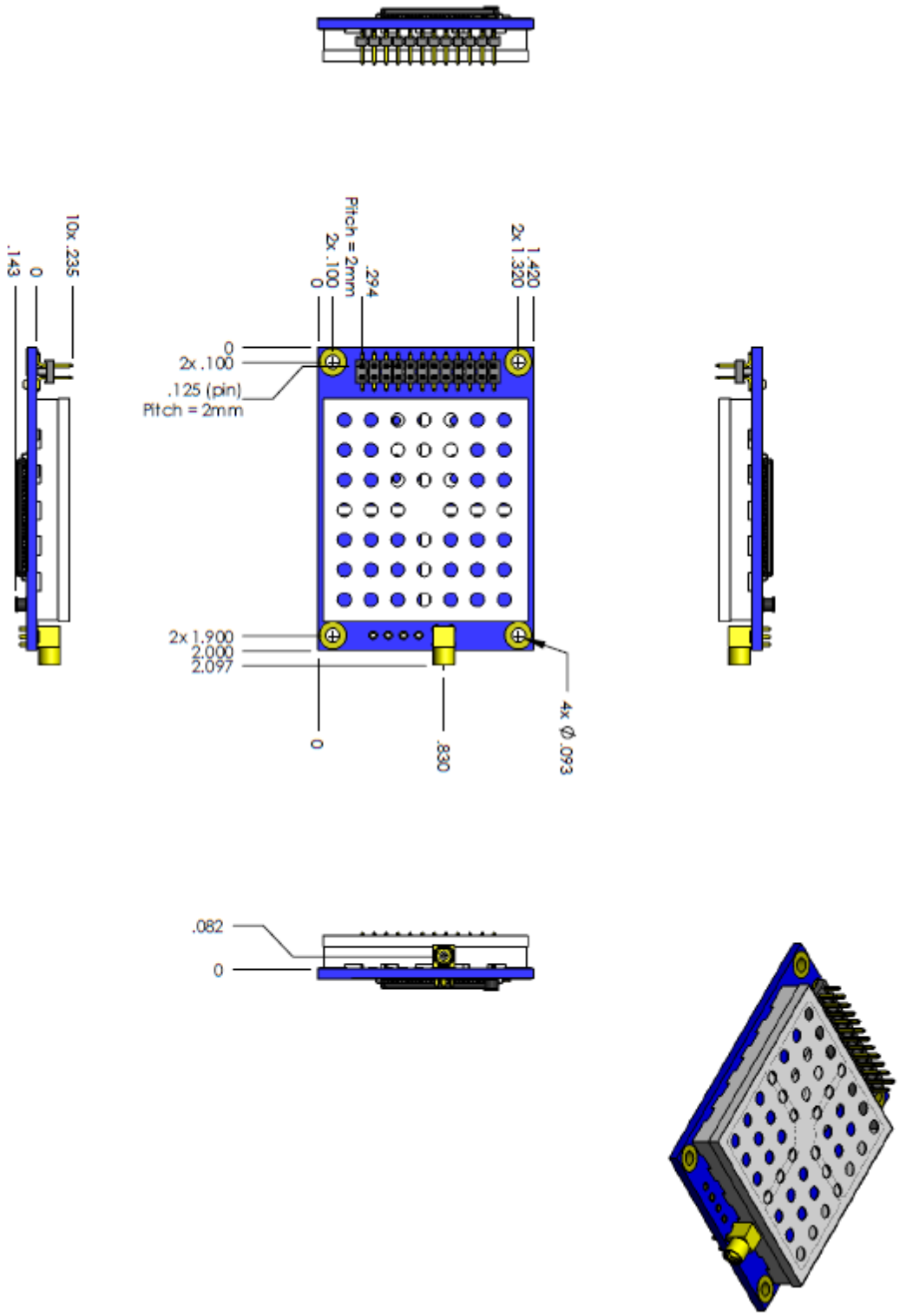
Specification	
Operating Temperature Range	-40° C to +85° C (-40° F to +185° F)
Dimensions	70 mm L x 62 mm W x 10 mm H (2.75" L x 2.4" W x 0.40" H)
Weight	37 g
Humidity	0% to 95% non-condensing

* Contact your FreeWave reseller or sales representative for implementation details.

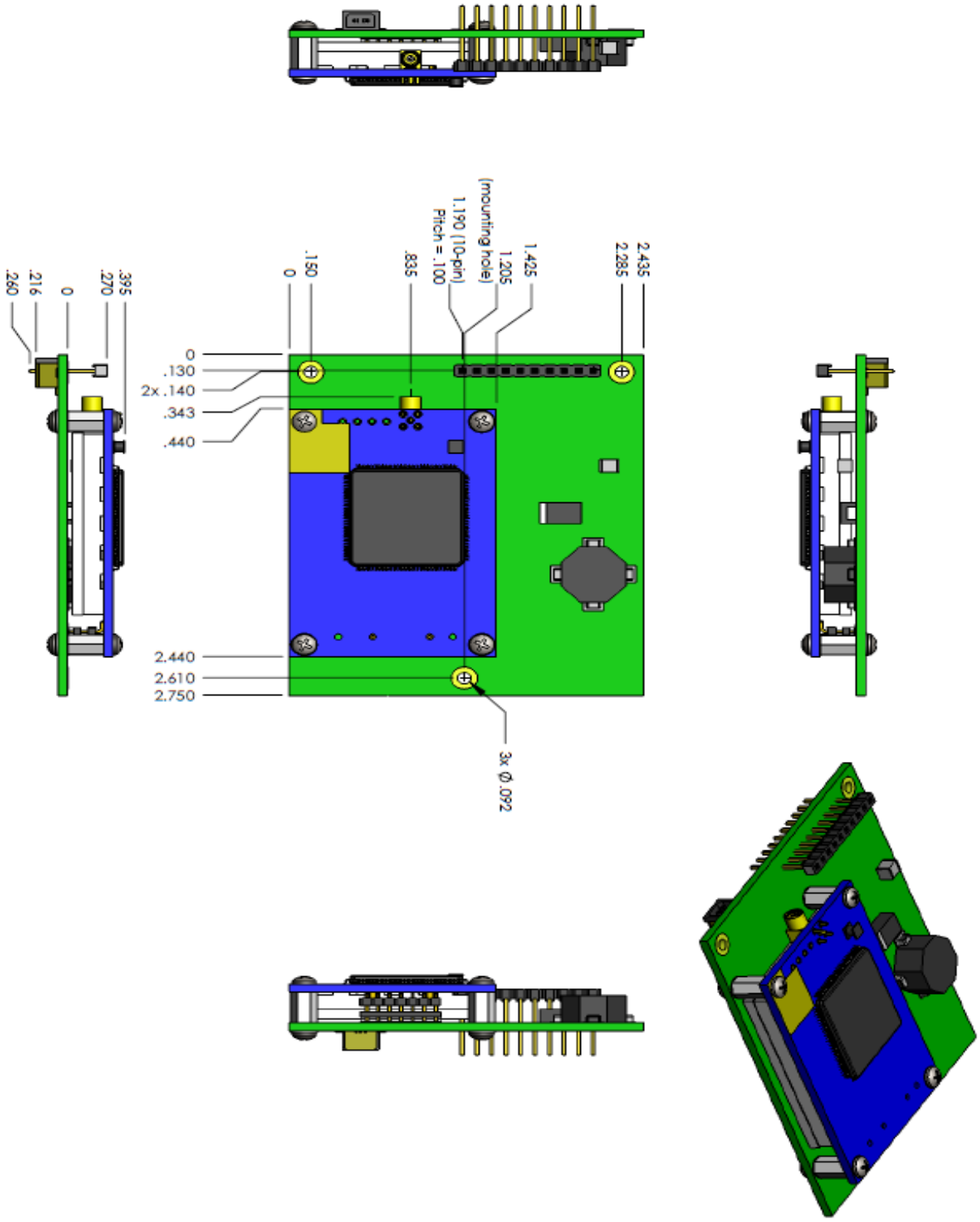
GXM-T14 Mechanical Drawing



GXM-T24 Mechanical Drawing



GXM-MR Mechanical Drawing



2.4 GHz Factory Default Settings

FreeWave serial transceivers are shipped from the factory with the following default settings:

Operation Mode	Default
Point-to-Point Slave	1
Set Baud Rate	**Default**
Baud Rate	115200
(A) Data Parity	0
(B) Modbus RTU	0
(C) RS232/485	0
(D) Setup Port	3
Setup Mode Timeout	0
(E) TurnOffDelay/OnDelay	N/A
(F) Flow Control	0
Radio Parameters	**Default**
(0) Freq Key	5
(0) Hop Table Version	0
(1) Hop Table Size	80
(2) Hop Freq Offset	0
(3) Frequency Zone	All 1s (Enabled)
(4) Government Rules	0
(1) Max Packet Size	8
(2) Min Packet Size	9
(3) Xmit Rate	1
(4) RF Data Rate	3
(5) RF Xmit Power	20
(6) Slave Security	0
(7) RTS to CTS	0
(8) Retry Timeout	255
(9) Low Power Mode	0
(B) MCU Speed	0
(C) Remote LED	0
(E) Encryption	
Strength	0 (Off)
Enter Key	Blank
Channel Key	Blank

MultiPoint Parameters	Default
(0) Number of Repeaters	1
(1) Master Packet Repeat	3
(2) Max Slave Retry	9
(3) Retry Odds	0
(4) DTR Connect	0
(5) Repeater Frequency	0
(6) Network ID	255
(7) Reserved	-
(8) MultiMaster Sync	0
(9) 1 PPS Enable Delay	255
(A) Slave/Repeater	0
(B) Diagnostics	0
(C) Subnet ID	“Disabled”
Rx ID	F
Tx ID	F
(D) Radio ID	Not Set
(E) Local Access	0
(G) Radio Name	"blank"

Appendix A: Firmware Updates

The sections below describe the updates and known limitations in each firmware version for the GXM-T14, GXM-T24, and GXM-MR-R, and GXM-MT-T models, as of this document's release. The most recent version is listed first. The latest firmware versions are available on the FreeWave Web site at www.FreeWave.com. You can also view the latest firmware available for most models in Tool Suite.

Version v9.7.9

Release Date: October 2012

Additions and Changes:

- Updated firmware versioning to use the vX.X.X format.
- Added Low power mode (0x04 entry) to TDMA tables.
- Removed Ultra Low Power Mode feature.
- (TDMA mode only) A 0x40 in the frame table, which was being used to designate a low power frame, was also used by several packet data commands to reserve a frame to transmit data. The usage of bit 6 (0x40) for the affected packet data commands has moved to bit 7, which is used only for sending a diagnostic poll response. The packet data commands and the diagnostic poll responses can share the usage of bit 7, leaving bit 6 to define a frame that is in power save mode.
- Resolved the data sizes over 160 bytes in TDMA mode issue seen in version 8.78.

Known Limitations and Work Arounds:

- In Point-to-Multipoint mode with the **Diagnostics** parameter set to **Enabled**, the transceiver drops its link when a continuous data transfer is stopped at an **RF Data Rate** setting of **2**. If you experience this behavior, either update the **RF Data Rate** setting to **3** (115.2 kbps) or set the **Diagnostics** parameter to **Disabled**.
- In the Edit Radio Transmission Characteristics > FreqKey menu, the **Hop Table Size** option allows entries outside the acceptable range. Only use a **Hop Table Size** between **75** and **80**.

- Modem statistics currently reports incorrect receive signal strength when the receive signal is greater than -60 dBm.
- In the Modem Mode menu, **Ethernet Options** displays under entry **F**. These options do not apply to this transceiver.

Version 8.78 (Initial Release)

Release Date: December 2011

Known Limitations and Work Arounds:

- If you are using the Time Divisible Multiple Access (TDMA) mode available on some GX models, and you are using data sizes over 160 bytes, FreeWave recommends that you ***do not*** upgrade to 8.78 and continue to use version 8.77.

  FreeWave is working on a resolution for this issue in a future firmware version.
- Mirrored Bit settings are currently not supported.

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